

August 2023 Town Hall



Tuesday, August 8, 2022
2–3:30 p.m. Eastern Time (ET)

End-Stage Renal Disease (ESRD)
Outreach, Communication, and Training (EOCT)

Streaming Audio

- **Audio for this event is available via GoTo[®] Internet streaming.**
- **Use Chrome for the best event experience.**
- **No telephone line is required.**
- **Computer speakers or headphones are necessary to listen to streaming audio.**
- **Limited dial-in lines are available.**
- **Please request a dial-in line via the Ask the Staff a Question box.**
- **This event is being recorded.**

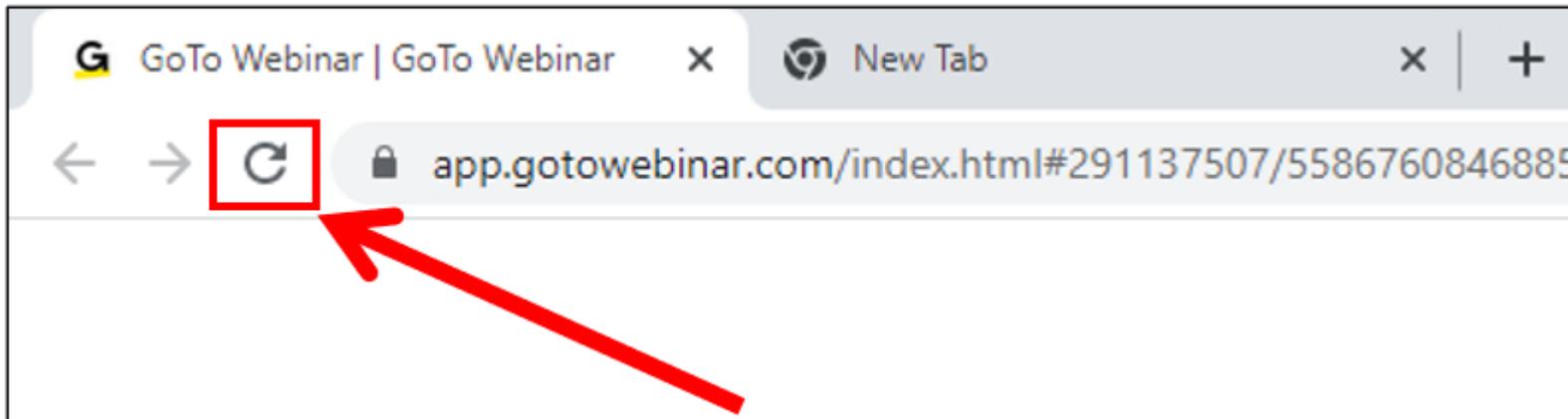


Troubleshooting Audio

**Audio from computer speakers breaking up?
Audio suddenly stop?
Click Refresh or F5.**



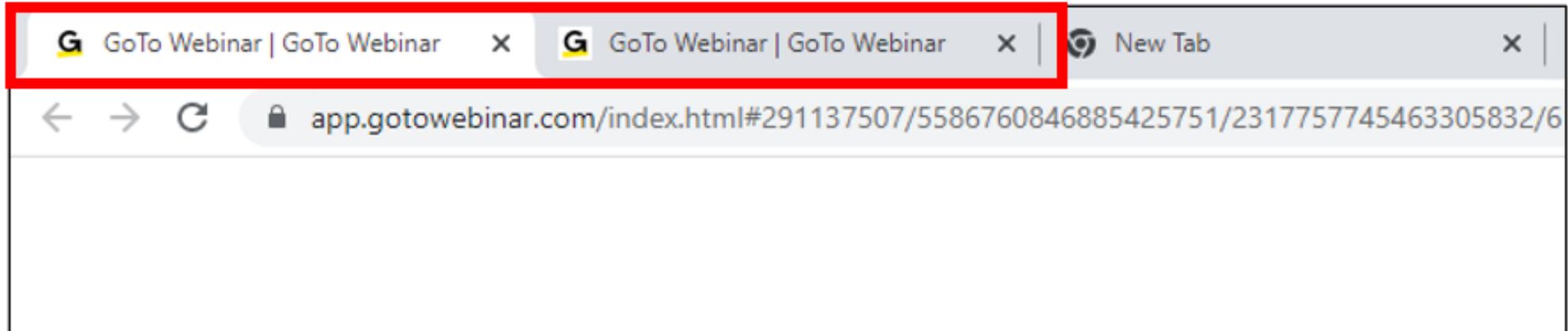
**F5 Key
Top Row of Keyboard**



Refresh

Troubleshooting Echo

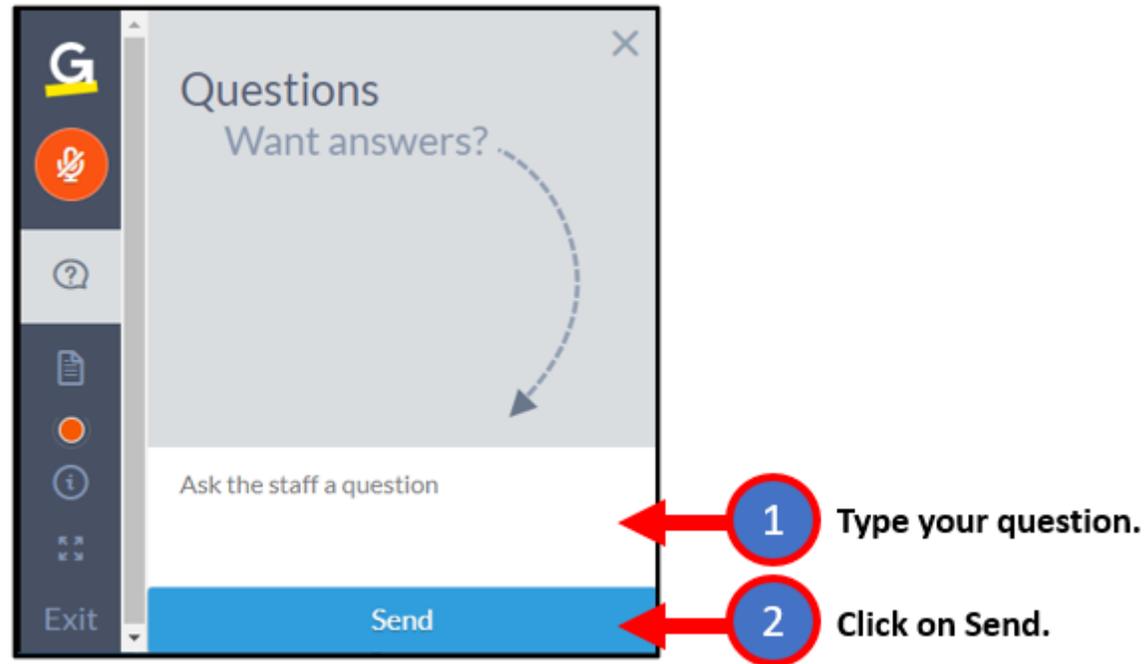
- Hear a bad echo on the call?
- Multiple browsers/tabs that are open to a single event (multiple audio feeds) usually cause the echo.
- Close all but one browser/tab to clear the echo.



Example of Two Browsers/Tabs Open in Same Event

Submitting Questions

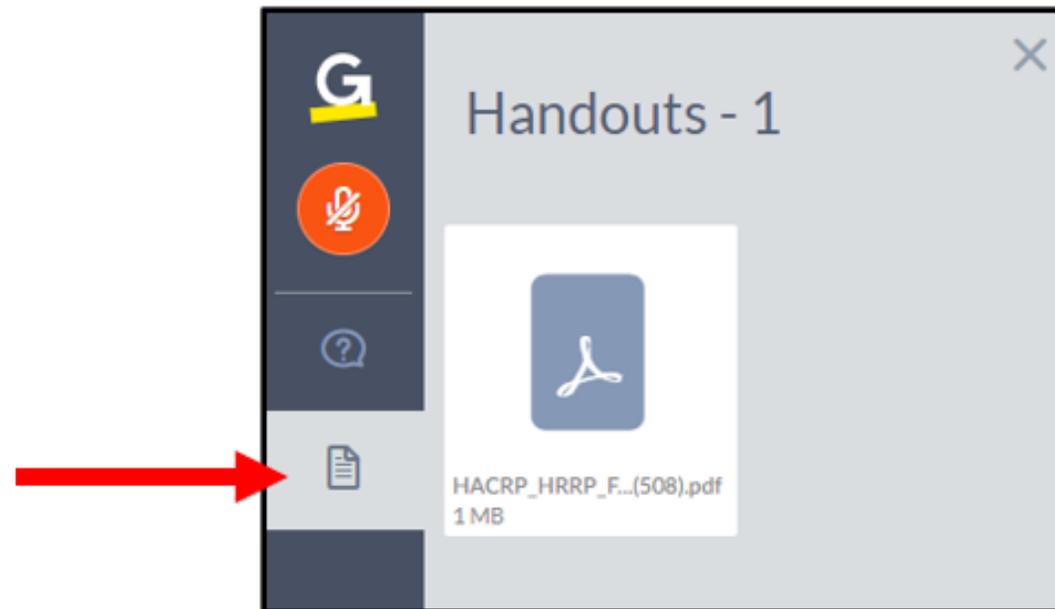
Type your question in the Ask the Staff a Question section.
Then, click Send.



Note: Some questions may require additional research.
Unanswered questions may be submitted to the [QualityNet Question and Answer \(Q&A\) Tool](https://cmsqualitysupport.servicenowservices.com/qnet_qa?id=ask_a_question).
(https://cmsqualitysupport.servicenowservices.com/qnet_qa?id=ask_a_question)

Downloading Slides/Handouts

Click the Handouts button to view any attached documents, such as slide decks and resource documents.



About Today's Call

This information is offered as an informal reference and does not constitute official Centers for Medicare & Medicaid Services (CMS) guidance. CMS encourages stakeholders, advocates, and others to refer to the final rules located in the [*Federal Register*](#).

Today's Agenda

Topic	Speaker
End-Stage Renal Disease Quality Reporting System (EQRS) and National Healthcare Safety Network (NHSN) Deadlines	Jane Chaine, MSN, RN, CNN, RD Communications Director, ESRD EOCT
EOCT Announcements	Jane Chaine, MSN, RN, CNN, RD
ESRD Quality Incentive Program (QIP) User Interface (UI) Training	Jane Chaine, MSN, RN, CNN, RD
Payment Year (PY) 2024 ESRD QIP Preview Period	Alissa Kapke, MS Managing Senior Analyst <i>Arbor Research Collaborative for Health</i>
Understanding Your ESRD QIP Preview Reports	Alissa Kapke, MS
Follow Up Activities and Responsibilities	Alissa Kapke, MS
Additional Resources	Jane Chaine, MSN, RN, CNN, RD
Live Questions and Wrap Up	Matthew McDonough, MS Project Director, EOCT

Acronyms

BSI	bloodstream infection	PLR	Patient List Report
CC	carbon copy	POC	Point of Contact
CCN	CMS Certification Numbers	PPPW	Percentage of Prevalent Patients Waitlisted
CCSQ	Clinical Standards and Quality	PPS	Prospective Payment System
CMS	Centers for Medicare & Medicaid Services	PSSR	Performance Score Summary Report
CY	calendar year	PSC	Performance Score Certification
EOCT	End-Stage Renal Disease Outreach, Communication, and Training	PSR	Patient Score Report
EQRS	End-Stage Renal Disease Quality Reporting System	PT	Pacific Time
ESRD	End-Stage Renal Disease	PY	payment year
ET	Eastern Time	Q&A	question and answer
HARP	Healthcare Quality Information System Access Roles and Profile	QIP	Quality Incentive Program
HCP	healthcare personnel	SDOH	Social Drivers of Health
ICH CAHPS	In-Center Hemodialysis Consumer Assessment of Healthcare Providers and Systems	SHR	Standardized Hospitalization Ratio
MAC	Medicare Administrative Contractor	SRR	Standardized Readmission Ratio
MBI	Medicare Beneficiary Identifier	STrR	Standardized Transfusion Ratio
MedRec	Medication Reconciliation	TPS	Total Performance Score
mTPS	minimum TPS	UFR	Ultrafiltration Rate
NHSN	National Healthcare Safety Network	UI	user interface

EQRS and NHSN Deadlines



EQRS Deadlines

EQRS Clinical Data Submission Deadlines

2023 Data Submission Schedule for EQRS Clinical Data

Reporting Month	Data Submission Deadline
June 2023	August 31, 2023, at 11:59 p.m. Pacific Time (PT)
July 2023	October 2, 2023, at 11:59 p.m. PT
August 2023	October 31, 2023, at 11:59 p.m. PT
September 2023	November 30, 2023, at 11:59 p.m. PT
October 2023	January 2, 2024, at 11:59 p.m. PT
November 2023	January 31, 2024, at 11:59 p.m. PT
December 2023	February 29, 2024, at 11:59 p.m. PT

EQRS Depression Screening and Follow Up Submission Deadline

2023 EQRS Submission Schedule for Depression Screening and Follow Up Assessments

Assessment Period	Data Submission Deadline
January 1, 2023–December 31, 2023	February 29, 2024, at 11:59 p.m. PT

Note: For additional information on the Depression Screening and Follow Up measure, refer to the [Calendar Year \(CY\) 2023 ESRD QIP Technical Measure Specifications](#).

ICH CAHPS Attestation Submission Deadline

2023 EQRS Submission Schedule for In-Center Hemodialysis Consumer Assessment of Healthcare Providers and Systems (ICH CAHPS) Attestation

Attestation Year	Data Submission Deadline
January 1, 2023–December 31, 2023	February 29, 2024, at 11:59 p.m. PT

Note: For additional information on the ICH CAHPS Survey measure, refer to the [CY 2023 ESRD QIP Technical Measure Specifications](#).

EQRS Data Reporting: Other Data Submissions

Additional information on EQRS data reporting requirements are available on www.MyCROWNWeb.org:

- EQRS Data Submission [Stopwatch](#)
- EQRS Data Management [Guidelines](#)

NHSN Deadlines

NHSN ESRD Data Submission Deadlines

2023 Data Submission Schedule for NHSN ESRD Data (Dialysis Events, Bloodstream Infections, and COVID-19 Healthcare Personnel Vaccinations)

Quarter	2023 Reporting Months	Data Submission Deadline
2	April–June	October 2, 2023
3	July–September	January 2, 2024
4	October–December	April 1, 2024

Note: For additional information on the NHSN Measures, refer to the [CY 2023 ESRD QIP Technical Measure Specifications](#).



EOCT Announcements

CY 2024 ESRD Prospective Payment System (PPS) Proposed Rule Recap

CY 2024 ESRD PPS Proposed Rule

On June 30, 2023, CMS published the CY 2024 ESRD PPS Proposed Rule to announce proposed:

- Updates to the Medicare payment policies and rates for ESRD care.
- Updates to the ESRD QIP requirements.
- Requests for comment on topics that are relevant to ESRD QIP.

The CY 2024 ESRD PPS Proposed Rule public comment period is open from June 30, 2023– August 25, 2023.

CY 2024 ESRD PPS Proposed Rule

To participate in the comment period, go to the link below and follow the instructions in the proposed rule.

<https://www.federalregister.gov/documents/2023/06/30/2023-13748/medicare-program-end-stage-renal-disease-prospective-payment-system-payment-for-renal-dialysis#open-comment>

For detailed information about the CY 2024 ESRD PPS Proposed Rule, register for the August 10, 2023, proposed rule webinar: <https://register.gotowebinar.com/register/9205558181848688218>

CY 2024 ESRD PPS Proposed Rule Summary

The CY 2024 ESRD PPS Proposed Rule **proposed** the following:

- Remove two current ESRD QIP measures:
 - Ultrafiltration Rate reporting measure
 - Standardized Fistula Rate clinical measure
- Update the measure specifications for the COVID-19 Vaccination Coverage Among Healthcare Personnel (HCP) measure.
- Convert the Clinical Depression Screening and Follow Up measure from a reporting measure to a clinical measure.
- Add three new ESRD QIP measures:
 - Facility Commitment to Health Equity measure
 - Screening for Social Drivers of Health (SDOH) measure
 - SDOH Screen Positive Rate measure

CY 2024 ESRD PPS Proposed Rule Summary

Additional information on the CY 2024 ESRD PPS Proposed Rule is available on these websites:

<i>Federal Register</i>	https://www.federalregister.gov/public-inspection/2023-13748/medicare-program-end-stage-renal-disease-prospective-payment-system-payment-for-renal-dialysis
CMS.gov	https://www.cms.gov/newsroom/fact-sheets/calendar-year-2024-end-stage-renal-disease-esrd-prospective-payment-system-pps-proposed-rule-cms



ESRD QIP UI Training

Areas of Focus

- Accessing the ESRD QIP UI
- Understanding roles and functionality
- Viewing scores and feedback
- Viewing/downloading reports
- Submitting, saving, and replying to inquiries

Note: ESRD QIP UI is subject to change.

Accessing the ESRD QIP UI

ESRD QIP UI in EQRS

- ESRD QIP roles and functionality are contained within the EQRS Global Application.
- Benefits of having the ESRD QIP UI in EQRS include the following:
 - Supports CMS's efforts to consolidate the functionalities of ESRD Systems
 - Eliminates the need for multiple user accounts
 - Improves overall user experience and reduces burden with enhanced navigation features

Establish HARP Account

Complete the Healthcare Quality Information System Access Roles and Profile (HARP) account registration process, if needed.

- A single HARP account is needed to access multiple CMS applications.
- Register for a HARP account: <https://harp.cms.gov/register/profile-info>
- Access HARP training materials: <https://mycrownweb.org/harp-training/>

Create an Account
HCQIS Access Roles and Profile

1 — 2 — 3 — 4
Profile Information Account Information Remote Proofing Confirmation

Profile Information

Enter your profile information for identity proofing. HARP uses Experian to help verify your identity. Already called Experian? [Enter Reference Number](#)

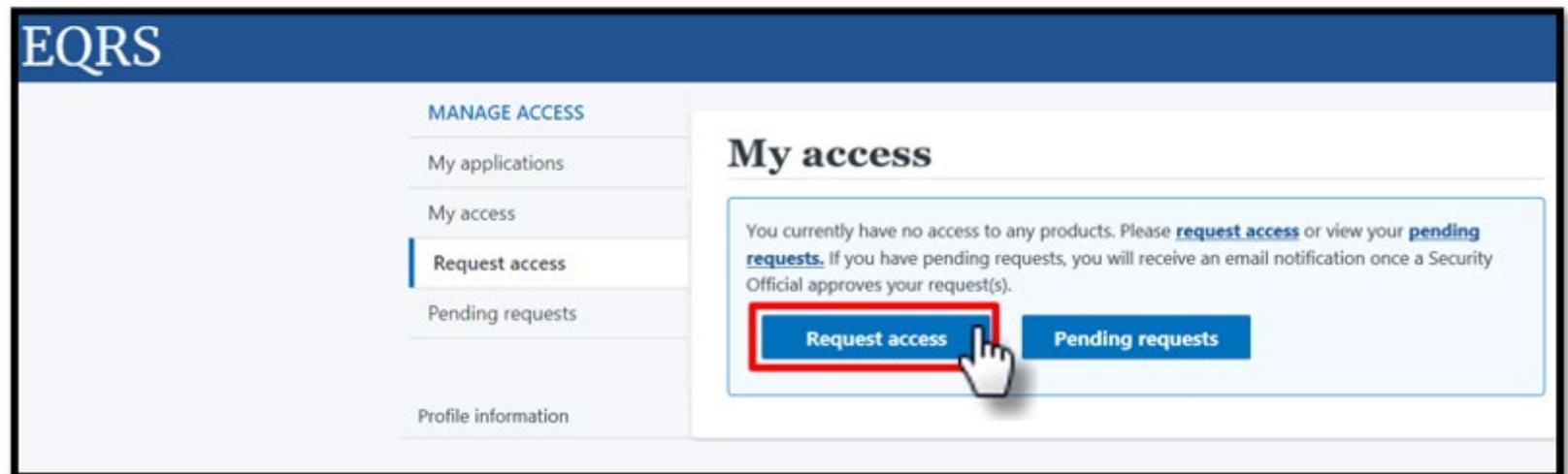
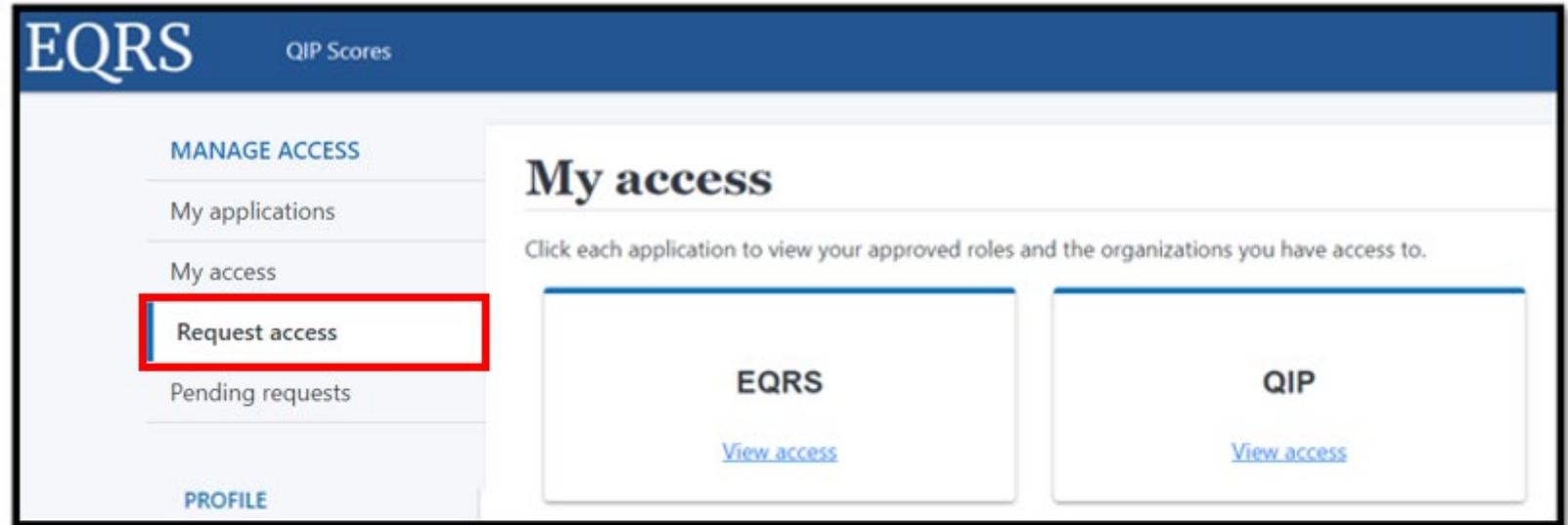
Access EQRS

1. Log in to EQRS with HARP account at <https://eqrs.cms.gov/globalapp/>.
2. Review the applications listed on the *My Access* screen in EQRS for QIP. Submit a request for QIP access, if needed.

The screenshot displays the EQRS user interface. At the top, there is a dark blue header with the 'EQRS' logo on the left, 'QIP Scores' in the center, and a yellow 'Change organization' dropdown menu on the right. Below the header is a light blue sidebar containing a navigation menu. Under the 'MANAGE ACCESS' section, the menu items are 'My applications', 'My access' (which is highlighted with a blue bar), 'Request access', and 'Pending requests'. Under the 'PROFILE' section, there is 'Profile information'. The main content area is titled 'My access' and includes the instruction: 'Click each application to view your approved roles and the organizations you have access to.' Below this instruction are two white cards. The first card is labeled 'EQRS' and has a blue 'View access' link. The second card is labeled 'QIP' and also has a blue 'View access' link.

Requesting ESRD QIP UI Role

1. Click on Request Access.



Select Organization

2. Select the organization category for the role.

The screenshot displays a web interface for selecting an organization category. On the left, a sidebar menu includes 'MANAGE ACCESS' (with sub-items: My applications, My access, Request access, Pending requests) and 'PROFILE' (with sub-item: Profile information). The 'Request access' item is highlighted. The main content area features a progress bar at the top with three steps: 1. Organization Category, 2. Organization role, and 3. Review and submit. Below the progress bar, the instruction reads: 'Select the organization category for which you are requesting a role to.' There are four radio button options: Facility (selected and highlighted with a red box and a hand cursor), Corporation, Network, and Transplant. Below these, a section for 'For CMS use only.' contains two radio button options: CMS and CMS Support. At the bottom, a section for 'Please select the application you are requesting role to.' contains two radio button options: EQRS and QIP. A 'Continue' button is located in the bottom right corner.

Select Application

3. Select the application you want to access and click Continue.

The screenshot displays a web interface for managing access. On the left is a sidebar with navigation options: 'MANAGE ACCESS' (with sub-items 'My applications', 'My access', 'Request access', and 'Pending requests'), and 'PROFILE' (with 'Profile information'). The main content area shows a three-step progress bar: 1. Organization Category (active), 2. Organization role, and 3. Review and submit. Below the progress bar, the instruction reads: 'Select the organization category for which you are requesting a role to.' There are four radio button options: 'Facility' (selected), 'Corporation', 'Network', and 'Transplant'. Below this, it says 'For CMS use only.' with two radio button options: 'CMS' and 'CMS Support'. The final instruction is 'Please select the application you are requesting role to.' with two radio button options: 'EQRS' and 'QIP'. The 'QIP' option is highlighted with a red rectangular box. At the bottom right, there is a blue 'Continue' button with a hand cursor icon pointing to it.

Select Role

4. Search for your organization.
5. Select the desired role.

The screenshot displays a web interface for managing access. On the left is a sidebar with a 'MANAGE ACCESS' section containing 'My applications', 'My access', 'Request access' (highlighted), and 'Pending requests'. Below this is a 'PROFILE' section with 'Profile information'. The main content area features a progress bar with three steps: '1 Organization Category' (active), '2 Organization role', and '3 Review and submit'. Below the progress bar, a search box contains 'ABC DIALYSIS CENTER'. A dropdown menu is open, showing a 'Role' section with options: 'Select a Role', 'Facility POC', 'Facility Viewer', and 'Security Official'. A hand cursor is pointing at 'Facility POC'. An 'Add' button is to the right of the dropdown. At the bottom left is a '< Previous' link, and at the bottom right is a 'Submit request' button.

Submit Request

6. Click Add to select role.
7. Review the selected role and click Submit Request.

MANAGE ACCESS

- My applications
- My access
- Request access**
- Pending requests

PROFILE

- Profile information

1 Organization Category

2 Organization role

3 Review and submit

Please search by using the organization's CCN, DBA name or NPI number and then select the role you are requesting for.

Search for organization: 123456, ABC Dialysis

Role: Facility POC

Add

Review selected roles

Organization	Role requested	CCN	NPI	Actions
ABC DIALYSIS CENTER	Facility POC	123456	1234567890	Remove

< Previous

Submit request

Note: Access step-by-step HARP account registration and EQRS role request instructions via <https://mycrownweb.org/harp-training/>.

ESRD QIP UI Facility Roles

ESRD QIP Role	Scores and Feedback	Inquiries	Reports
<p>Facility Point of Contact (POC)</p> <p>A single user can be the Facility POC for multiple facilities.</p> <p>A facility may have multiple Facility POCs.</p>	View scores	View and submit inquiries	View and download reports: Patient List Report (PLR), Patient Score Report (PSR), Performance Score Certificate (PSC)
<p>Facility Viewer</p> <p>A facility may have multiple Facility Viewers.</p>	View scores	View submitted inquiries	View and download reports (PSC and PSC only)

Note: These are facility-level roles. Additional roles are available for Corporate, Network, CMS, and CMS Support users.

ESRD QIP UI Corporate Role

ESRD QIP Role	Scores and Feedback	Inquiries	Reports
Corporate POC An organization may have multiple Corporate POC.	View scores	View and submit inquiries	View and download all reports: PLR, PSR, PSC, and Performance Score Summary Report (PSSR)

Note: A Corporate-level role can view and access materials for all facilities owned by an organization.

Accessing ESRD QIP Reports

ESRD QIP Roles	Available Reports to View and Download
Facility POC	PLR, PSR, and PSC
Facility Viewer	PSR, and PSC
Corporate POC	PLR, PSR, PSSR, and PSC

Having technical issues with accessing your reports in EQRS?

Contact the Center for Clinical Standards and Quality (CCSQ) Service Center
Monday–Friday 8 a.m. to 8 p.m. ET:

- Phone: **(866) 288-8912**
- Email: qnetsupport-esrd@cms.hhs.gov
- CCSQ Support Central:
https://cmsqualitysupport.servicenow.com/ccsq_support_central

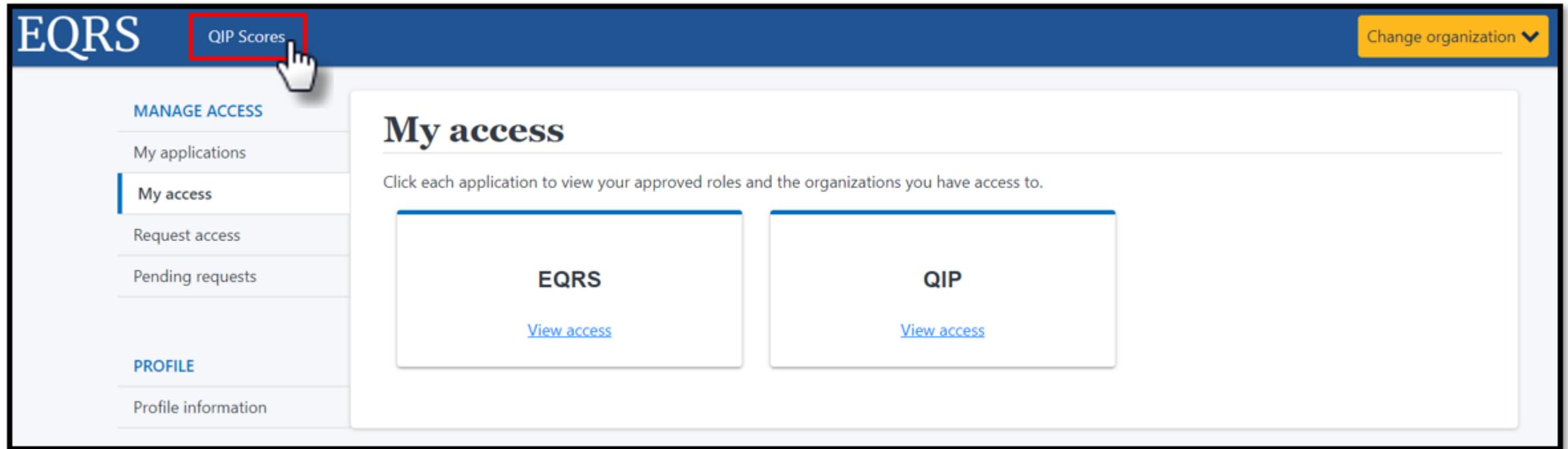
Change Organization

Users with access to EQRS and the ESRD QIP UI must click on Change Organization to toggle between EQRS and the ESRD QIP UI.

The screenshot displays the EQRS user interface. The top navigation bar includes the EQRS logo and 'QIP Scores'. A yellow 'Change organization' dropdown menu is located in the top right corner, with a hand cursor pointing to it. The left sidebar contains a 'MANAGE ACCESS' section with options for 'My applications', 'My access' (highlighted), 'Request access', and 'Pending requests', as well as a 'PROFILE' section with 'Profile information'. The main content area is titled 'My access' and contains the instruction: 'Click each application to view your approved roles and the organizations you have access to.' Below this instruction are two cards: 'EQRS' with a 'View access' link and 'QIP' with a 'View access' link. On the right side, there is a 'Current:' field, a 'Select application:' section with 'EQRS' and 'QIP' buttons (the 'QIP' button is highlighted with a red border), and a search box for organizations with the text 'ABC DIALYSIS CENTER'.

Accessing the ESRD QIP UI

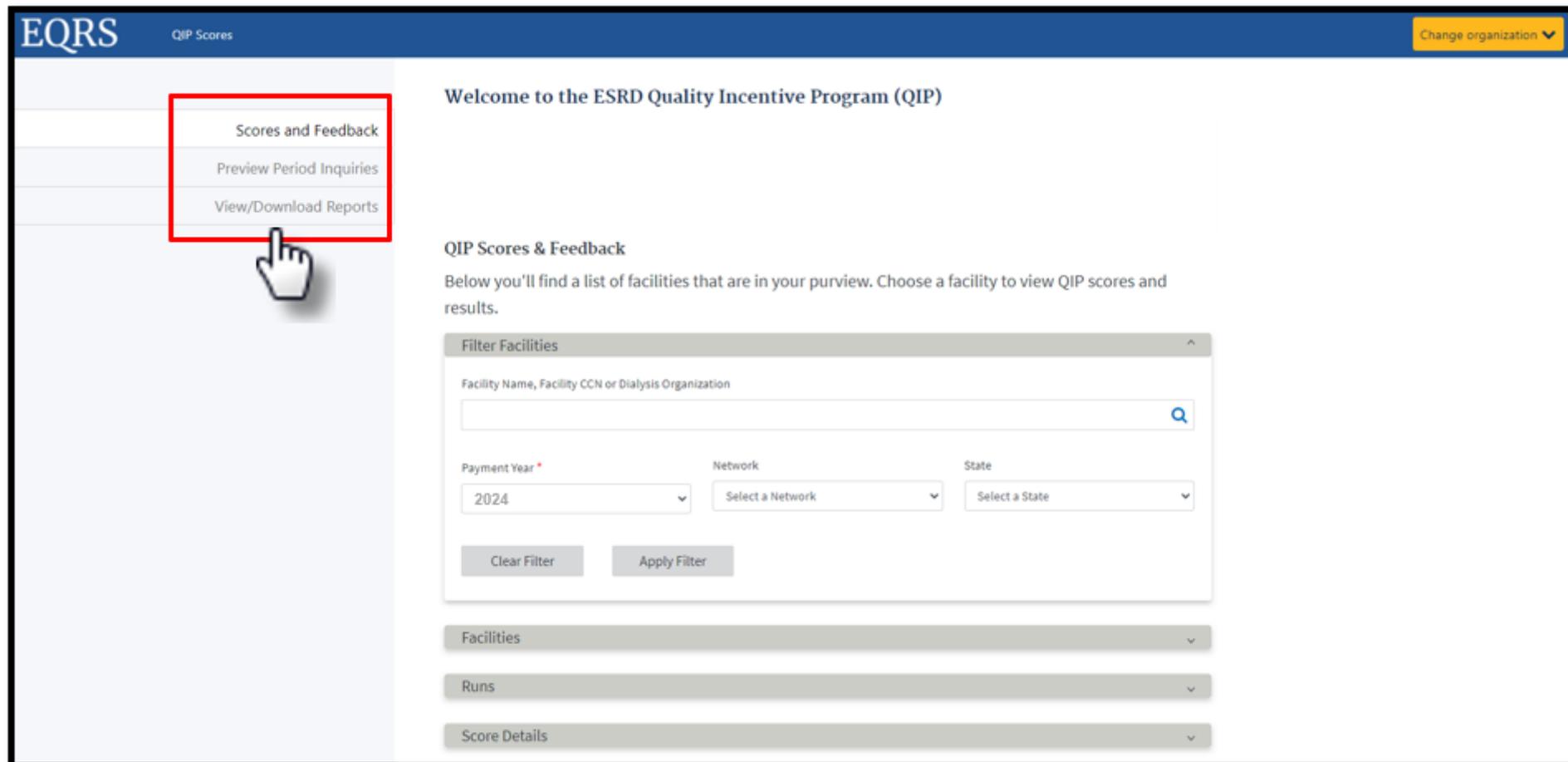
Click on QIP Scores.



The screenshot displays the EQRS user interface. At the top left, the 'EQRS' logo is visible. In the top right corner, there is a yellow button labeled 'Change organization' with a dropdown arrow. A red rectangular box highlights the 'QIP Scores' menu item in the top navigation bar, with a mouse cursor pointing to it. The left sidebar contains two main sections: 'MANAGE ACCESS' and 'PROFILE'. Under 'MANAGE ACCESS', the items are 'My applications', 'My access' (which is highlighted with a blue bar), 'Request access', and 'Pending requests'. Under 'PROFILE', the item is 'Profile information'. The main content area is titled 'My access' and includes the instruction: 'Click each application to view your approved roles and the organizations you have access to.' Below this instruction are two white boxes. The first box is labeled 'EQRS' and has a blue link 'View access' underneath. The second box is labeled 'QIP' and also has a blue link 'View access' underneath.

Welcome to the ESRD QIP UI

The ESRD QIP UI is now viewable. Navigate to the desired tabs.



The screenshot displays the EQRS QIP Scores interface. The top navigation bar includes the EQRS logo, 'QIP Scores', and a 'Change organization' dropdown. A left sidebar contains three tabs: 'Scores and Feedback', 'Preview Period Inquiries', and 'View/Download Reports'. A red box highlights these tabs, and a hand cursor points to the 'Scores and Feedback' tab. The main content area is titled 'Welcome to the ESRD Quality Incentive Program (QIP)'. Below the title is a section for 'QIP Scores & Feedback' with a descriptive paragraph. A 'Filter Facilities' section contains a search input field, three dropdown menus for 'Payment Year' (set to 2024), 'Network', and 'State', and 'Clear Filter' and 'Apply Filter' buttons. At the bottom, there are three expandable sections: 'Facilities', 'Runs', and 'Score Details'.

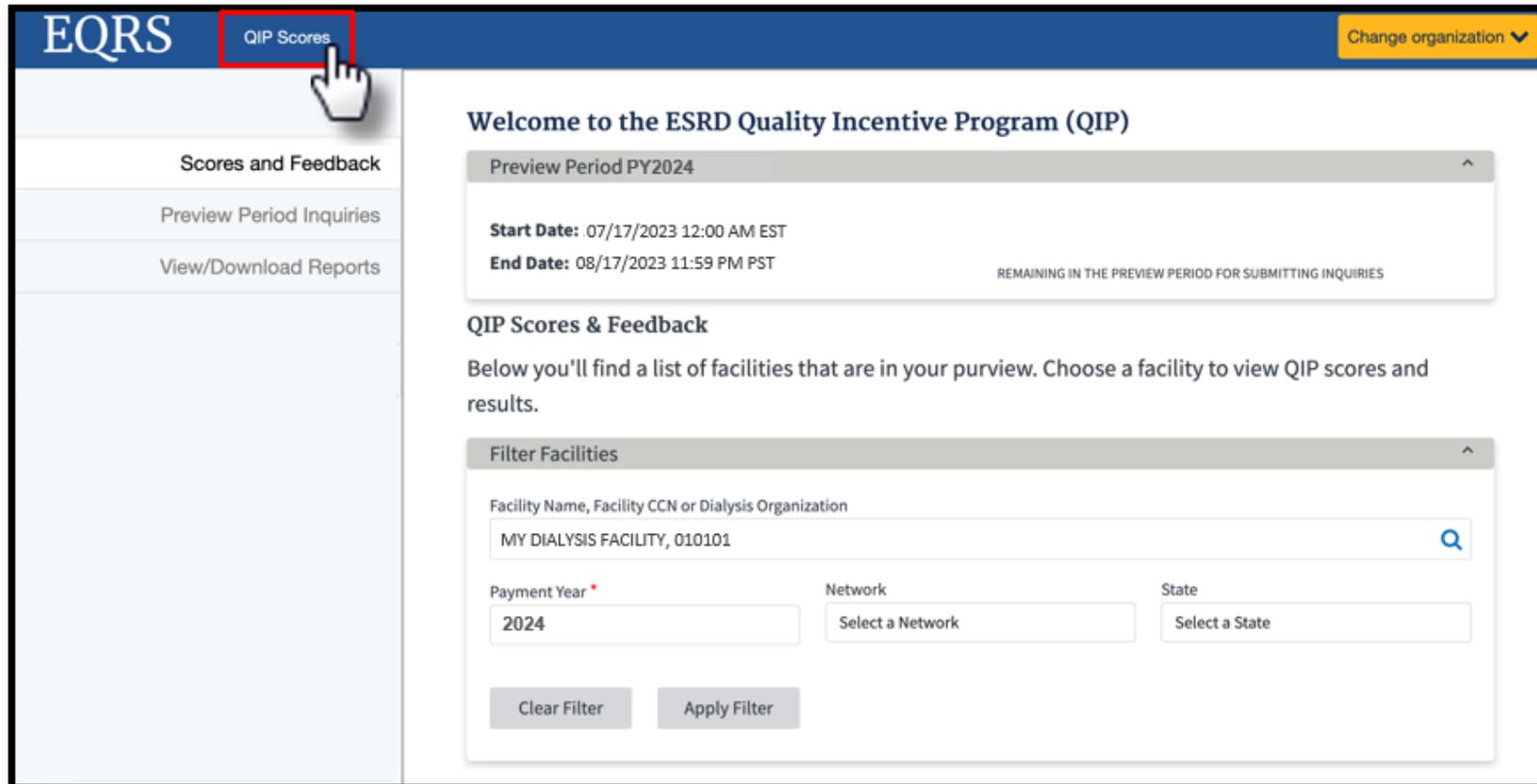
Viewing Scores and Feedback

Scores and Feedback Overview

- Provides users with the ability to view the following:
 - Total Performance Score (TPS)
 - Measures Summary (an overview of the measures that contribute to a TPS)
- The Scores and Feedback screen provides an overview of score details.
 - A complete drilldown of factors contributing to a TPS is available via the PSR.
- Users can:
 - See results for facilities within their purview.
 - Set filters to help refine search results.
- Users with purview over multiple facilities can view the Scores and Feedback summary for one facility at a time.
- All ESRD QIP UI roles can view Scores and Feedback.

Click QIP Scores Link

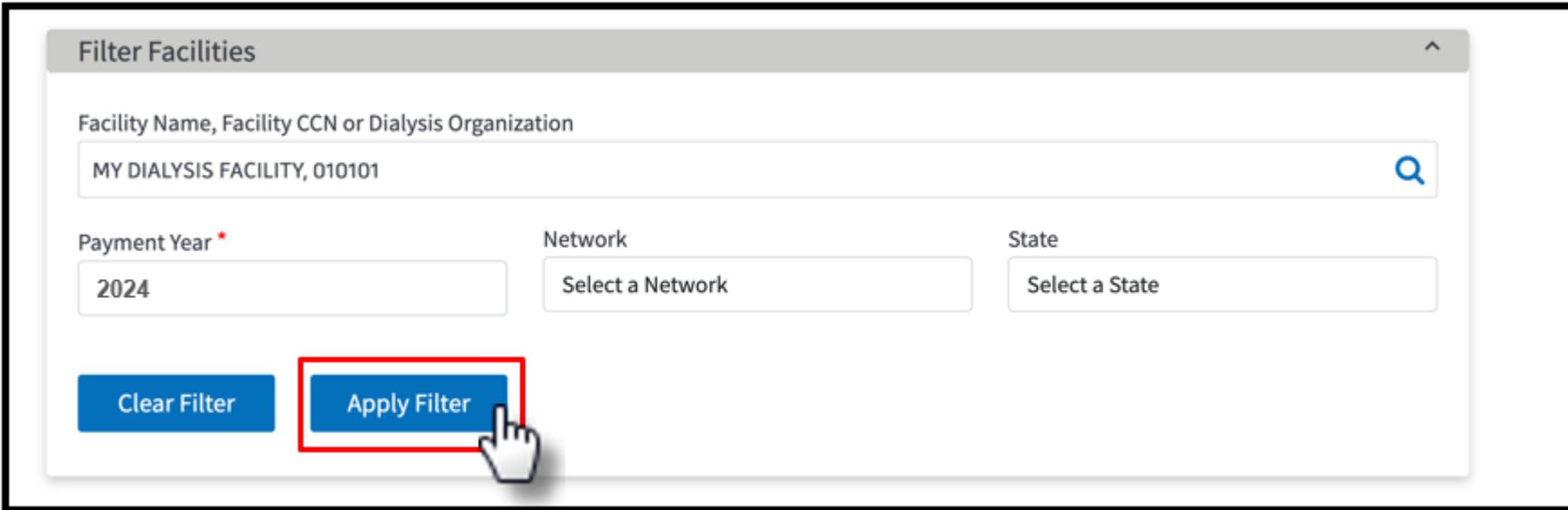
1. Log in to EQRS with the HARP account via <https://eqrs.cms.gov/globalapp/>.
2. Click on QIP Scores. The *Scores and Feedback* screen displays.



The screenshot shows the EQRS (ESRD Quality Incentive Program) interface. The top navigation bar includes the EQRS logo, a "QIP Scores" link highlighted with a red box and a hand cursor, and a "Change organization" dropdown menu. The main content area is titled "Welcome to the ESRD Quality Incentive Program (QIP)" and displays the "Preview Period PY2024" with start and end dates: "Start Date: 07/17/2023 12:00 AM EST" and "End Date: 08/17/2023 11:59 PM PST". Below this, the "QIP Scores & Feedback" section provides instructions: "Below you'll find a list of facilities that are in your purview. Choose a facility to view QIP scores and results." The "Filter Facilities" section includes a search bar with the text "MY DIALYSIS FACILITY, 010101", a "Payment Year" dropdown set to "2024", a "Network" dropdown set to "Select a Network", and a "State" dropdown set to "Select a State". There are "Clear Filter" and "Apply Filter" buttons at the bottom of the filter section. The left sidebar contains navigation options: "Scores and Feedback", "Preview Period Inquiries", and "View/Download Reports".

Using Filter Facilities Option

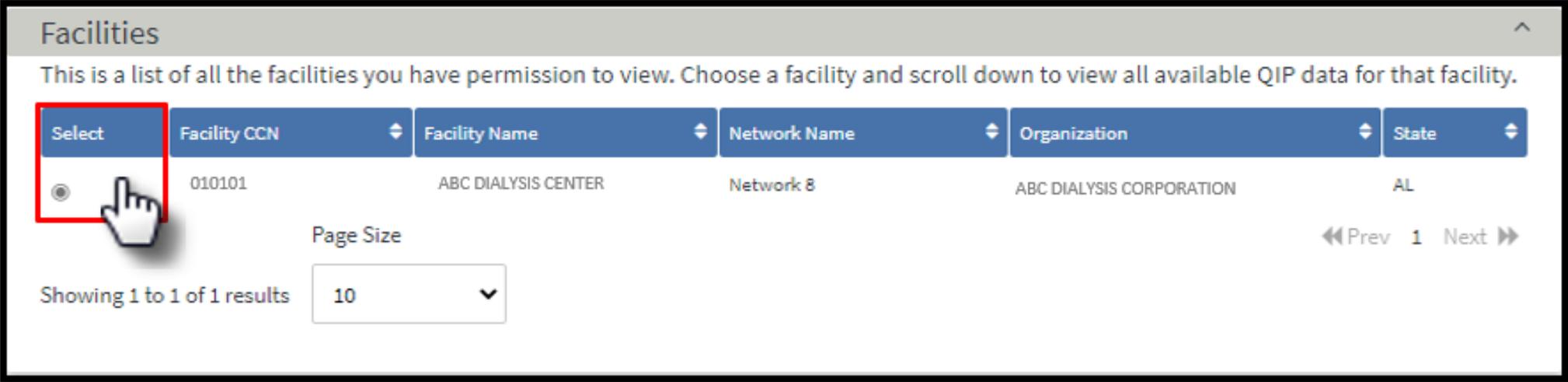
- Users with access to multiple facilities can set filters to assist with search efforts. (Facilities within a user's purview are automatically displayed in the table of results.)
- Enter Facility Name, Facility CMS Certification Number (CCN), or Dialysis Organization.
- Click Apply Filter. (Click **Clear Filter** to remove all filters and results.)



The screenshot displays a web form titled "Filter Facilities". At the top, there is a search bar labeled "Facility Name, Facility CCN or Dialysis Organization" containing the text "MY DIALYSIS FACILITY, 010101" and a magnifying glass icon. Below this are three input fields: "Payment Year" with the value "2024", "Network" with the placeholder "Select a Network", and "State" with the placeholder "Select a State". At the bottom of the form, there are two blue buttons: "Clear Filter" and "Apply Filter". The "Apply Filter" button is highlighted with a red rectangular border, and a hand cursor is pointing at it.

Select Facility

- The ESRD QIP UI automatically displays a list of facilities within a facility-level user's purview.
- The *Scores and Feedback* screen displays score details for one facility at a time.
- Users can switch between facilities by clicking the radio button next to the facility information.



The screenshot shows the 'Facilities' section of the ESRD QIP UI. It features a table with columns for Facility CCN, Facility Name, Network Name, Organization, and State. A red box highlights the 'Select' column, and a hand cursor is pointing at the radio button for the first facility. Below the table, there is a 'Page Size' dropdown menu set to 10 and a 'Showing 1 to 1 of 1 results' indicator.

Select	Facility CCN	Facility Name	Network Name	Organization	State
<input checked="" type="radio"/>	010101	ABC DIALYSIS CENTER	Network 8	ABC DIALYSIS CORPORATION	AL

Page Size: 10

Showing 1 to 1 of 1 results

Navigation: << Prev 1 Next >>

View Facility Run

Review the information in the *Runs* section to ensure that you are assessing the correct facility details.

Runs: Facility 010101, MY DIALYSIS FACILITY

Below is a list of all available data for Facility 123456, ABC DIALYSIS. Please select a run and scroll down to view the run's score details.

Select	Score Run ID	TPS	Run Type	Run Status	Run Date
<input checked="" type="radio"/>	6	N/A	Preview	Completed	08/03/2023

Showing 1 to 1 of 1 results

Page Size:

Navigation: << Prev 1 Next >>

Review Total Performance Score

Navigate to the *Score Details* section to view a synopsis of the TPS and Measure Summary.

Review TPS, Reduction %, and Facility Details.

The screenshot displays a window titled "Score Details: Run 6" with a close button. It contains the following information:

- Run Type:** Preview
- Run Date:** 08/03/2023
- Payment Year:** 2024

The main content is divided into two columns:

<p>Total Performance Score:</p> <p>68</p> <p>OUT OF 100</p> <p>Reduction %:</p> <p>0%</p>	<p>Facility: ABC DIALYSIS CENTER</p> <p>CCN: 123456</p> <p>Network: Network 8</p> <p>State: AL</p> <p>Certification Date: 03/11/1984</p> <p>Organization:</p> <p>Org. Code:</p> <p>Services Provided:</p> <ul style="list-style-type: none">• CCPD• REUSE• STATIONS
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Review Measures Summary

Navigate to the *Measure Summary* section for a synopsis of the measures and scores contributing to your facility's performance. All measure rates will be provided via PSRs through the QIP UI.

Measure Name	Score	Measure Type
Clinical Depression Screening and Follow Up	10	Reporting
Hypercalcemia	6	Clinical
ICH CAHPS Clinical	NO SCORE	Clinical
Kt/V Dialysis Adequacy: Comprehensive Measure	8	Clinical
Long-term Catheter Rate	0	Clinical
Medication Reconciliation	10	Reporting
National Healthcare Safety Network (NHSN) Bloodstream Infection in Hemodialysis Outpatients	7	Clinical
NHSN Dialysis Event Measure	10	Reporting
PPPW	10	Clinical
Standardized Fistula Rate	0	Clinical
Standardized Hospitalization Ratio	5	Clinical
Standardized Readmission Ratio	0	Clinical
Standardized Transfusion Ratio	2	Clinical
Ultrafiltration Reporting	0	Reporting

Page Size: 25

Showing 1 to 14 of 14 results

« Prev 1 Next »

Corporate Users: Scores and Feedback Screen

- The steps to access the *Scores and Feedback* screen are the same for all users.
- The *Filter Facilities* section is automatically expanded for corporate-level users.
- Enter a search criteria to display data in the *Facilities* section.

Filter Facilities

Facility Name, Facility CCN or Dialysis Organization

Payment Year * Network State

2024 Network 17 HI

Clear Filter **Apply Filter**

Facilities

This is a list of all the facilities you have permission to view. Choose a facility and scroll down to view all available QIP data for that facility.

Select	Facility CCN	Facility Name	Network Name	Organization	State
<input checked="" type="radio"/>	123456	Facility 1	Network 17	ABC DIALYSIS CORPORATION	HI
<input type="radio"/>	234567	Facility 2	Network 17	ABC DIALYSIS CORPORATION	HI
<input type="radio"/>	100000	Facility 3	Network 17	ABC DIALYSIS CORPORATION	HI

Scores and Feedback Summary

- The *Scores and Feedback* screen provides an overview of the following:
 - TPS
 - Measures Summary
- To access:
 1. Log in to EQRS with HARP account via <https://eqrs.cms.gov/globalapp/>.
 2. Click on QIP Scores.
 3. Select Facility, if needed.
 4. Review TPS and Measures Summary.
- All ESRD QIP UI roles can view Scores and Feedback.

Viewing and Downloading Reports

View/Download Reports Overview

- Provides users with the ability to view and download the following reports (based on role and availability):
 - PSR
 - PLR
 - PSSR (available for Corporate POCs, CMS and Support CMS users)
 - PSC (available after the preview period)
- All ESRD QIP roles can view and download Reports (based on availability).
- Contact the CCSQ Service Center to obtain reports that are not listed in the ESRD QIP UI.

Reports Description

Report	Report Description
PSR	Includes facility information (CCN and contact information), achievement and improvement scores for each clinical measure, earned performance scores for all measures, TPS, unadjusted performance rates or ratios for clinical measures, performance standards applied, national average performance rates for clinical measures, payment reduction percentage, and text explaining the calculations used to generate the facility's score
PLR	Lists all patients whose data is used to calculate a facility's ESRD QIP measure rates, and all the details associated with these patients, contains separate lists of patients whose data was used to calculate each measure rate for the facility and separates those for which data was used to calculate improvement thresholds from those for which data was used in performance period calculations

Note:

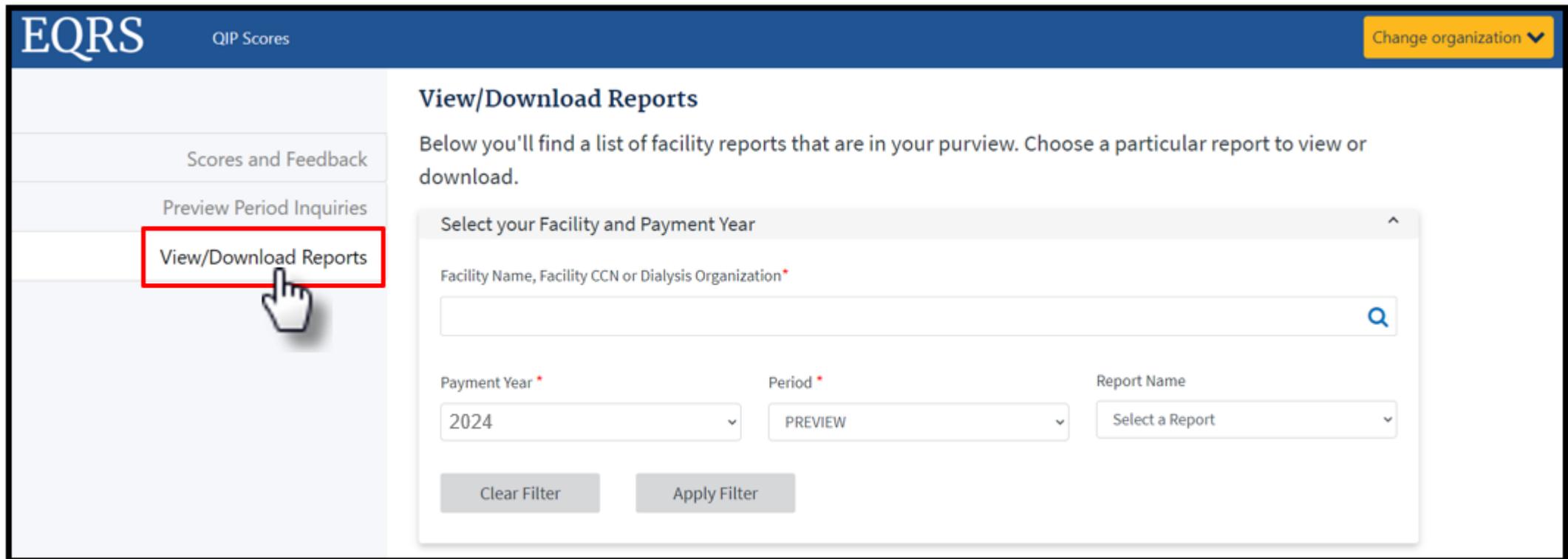
- Per the CY 2023 ESRD PPS Final Rule, the Standardized Hospitalization Ratio (SHR) and Standardized Readmission Ratio (SRR) clinical measures will be expressed as rates.
- Per the CY 2022 ESRD PPS Final Rule, the performance standards for PY 2024 will be calculated using CY 2019 data (the most current full calendar year of data).

Reports Description

Report Name	Report Description
PSSR	Includes achievement and improvement scores for each clinical measure, earned performance scores for all measures, Total Performance Score, unadjusted performance rates for clinical measures, performance standards applied, national median for clinical measures, and background information on the calculations and the QIP
PSC	Contains the performance values of each facility for the given PY and summarized view of TPS for the selected facility

Click View/Download Reports

1. Log in to EQRS with the HARP account via <https://eqrs.cms.gov/globalapp/>.
2. Click on QIP Scores.
3. Click on View/Download Reports.



The screenshot displays the EQRS QIP Scores interface. The top navigation bar includes the EQRS logo, 'QIP Scores', and a 'Change organization' dropdown. The left sidebar contains three menu items: 'Scores and Feedback', 'Preview Period Inquiries', and 'View/Download Reports', which is highlighted with a red box and a hand cursor. The main content area is titled 'View/Download Reports' and contains a search filter box. The filter box includes a search input field for 'Facility Name, Facility CCN or Dialysis Organization*', a 'Payment Year' dropdown set to '2024', a 'Period' dropdown set to 'PREVIEW', and a 'Report Name' dropdown set to 'Select a Report'. Below the filter box are 'Clear Filter' and 'Apply Filter' buttons.

Select Facility and Payment Year

- Users can set filters to assist with search efforts, if they have access to multiple facilities.
- Enter Facility Name, Facility CCN or Dialysis Organization.
- Select a report name and click on Apply Filter.

Select your Facility and Payment Year ^

This is an Organizational level search. **Please choose additional filters.**

Facility Name, Facility CCN or Dialysis Organization*

ABC DIALYSIS, 123456, ABC DIALYSIS CORPORATION 🔍

Payment Year* 2024 ▼ Period* PREVIEW ▼ Report Name Select a Report ▼

Clear Filter Apply Filter

Select Available Reports

Click the link of the report you would like to view to download the file.

Select available reports

Below is a list of reports for payment year 2023 available for view or download. Please note that you may need to download [Adobe Acrobat Reader](#) to view the data.

Facility Name	CCN	Report Name	PY	Period	Available Reports
ABC DIALYSIS CENTER	123456	Performance Score Summary Report	2023	preview	ALL-CCNS-PREVIEW-PSSR-PY2023.xlsx

Showing 1 to 1 of 1 results

Page Size: 10

Select the report name and payment year to download PRF, PRPF, Interim PSSR reports.

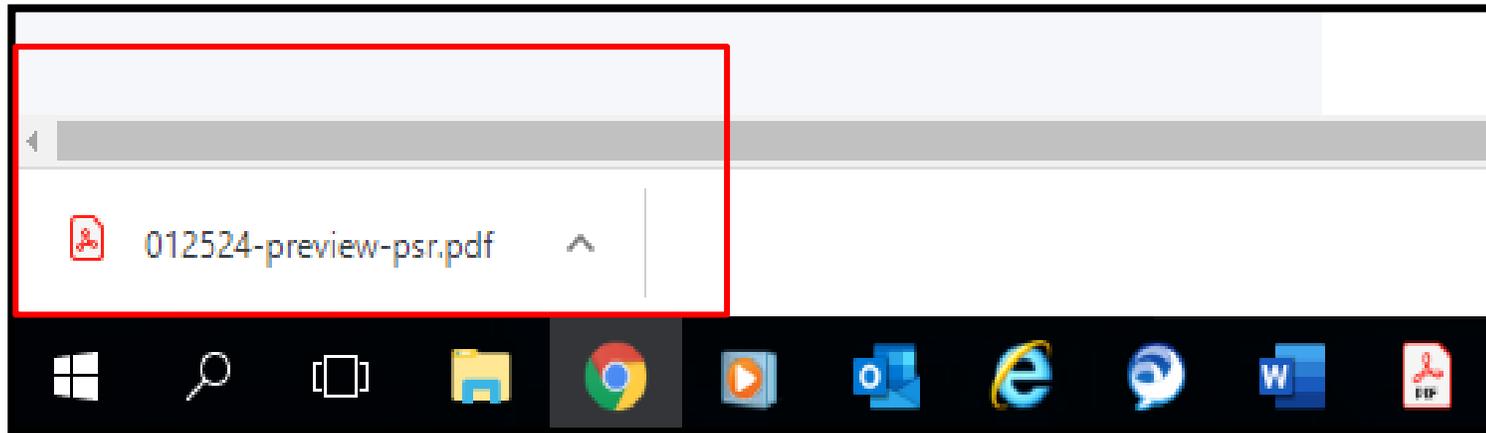
Report Name*

Payment Year*

Report Downloads

You can see the downloaded report at the bottom of your browser. Click on the downloaded report or desired action to open or save the file.

Browser: Chrome



Review Preview Period Reports

For additional details on PY 2024 ESRD QIP scoring policies, refer to the CY 2022 and 2023 ESRD PPS Final Rule documents, published in the *Federal Register* [website](#).



End-Stage Renal Disease Quality Incentive Program - Preview Performance Score Report
 Payment Year: 2024
 Facility: 000000



Report Run Date: 06/30/2023

Clinical Care Domain

Improvement Period: 01/01/2019-12/31/2019
 Performance Period: 01/01/2022-12/31/2022

Table 1 - Clinical Care Domain Measures and Measure Topics (Clinical Measures)

Clinical Care Measures/Measure Topics	Improvement Period Numerator	Improvement Period Denominator	Improvement Period Rate/Ratio	Performance Period Numerator	Performance Period Denominator	Performance Period Rate/Ratio	Achievement Threshold	Benchmark	Improvement Score	Achievement Score	Measure Score	Measure Weight (% of Domain)
Hypercalcemia	47	937	5.02%	10	709	1.41%	1.54%	0.00%	7	1	7	8.89%
Kt/V Comprehensive	864	994	86.92%	684	726	94.21%	94.33%	99.42%	5	0	5	22.22%
Vascular Access Type Topic	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5 ^c	28.89%
Standardized Fistula Rate	3145188.21	5343702	58.86%	3179194.60	5062268	62.80%	53.29%	76.77%	2	4	4	N/A
Long-term Catheter Rate	152	1012	15.02%	90	750	12.00%	18.35%	4.69%	2	5	5	N/A

Table 2 - Clinical Care Domain Measures (Reporting Measures)

Clinical Care Measures	Number of Successfully Reported Months	Number of Eligible Months	Number of Patient-Years at Risk	Measure Score	Measure Weight (% of Domain)
Standardized Transfusion Ratio	N/A	N/A	19.030	10	24.44%
Ultrafiltration Rate	691	708	N/A	10	15.56%

Eligible Clinical Care Measures/Measure Topics: 5 of 5
 Weighted Clinical Care Domain Score: 71.778

^c The measure score was calculated by aggregating its component measure scores

Notes:

- "N/A" indicates the value is not applicable to the measure/measure topic scoring calculation.

Corporate Users: Reports Screen

- The steps to access the *View/Download Reports* screen are the same for all users.
- The *Select your Facility and Payment Year* section is automatically expanded for corporate-level users.
- Enter facility details to display reports for a single facility.
- Select: “This is an organizational-level search.” This displays reports for multiple facilities and reveals additional filters to focus the search on a particular state, Network, report type, or a combination of the three.

Corporate Users: Reports Search

Single Facility

Select your Facility and Payment Year

This is an Organizational level search. **Please choose additional filters.**

Facility Name, Facility CCN or Dialysis Organization*

Payment Year* Period* Report Name

Select available reports

Below is a list of reports for payment year 2022 available for view or download. Please note that you may need to download [Adobe Acrobat Reader](#) to view the data.

Facility Name	CCN	Report Name	PY	Period	Available Reports
ABC DIALYSIS CENTER	123456	Performance Score Summary Report	2024	preview	001111-PREVIEW-PSSR-PY2023.xlsx

Organizational-Level

Select your Facility and Payment Year

This is an Organizational level search. **Please choose additional filters.**

Payment Year* Period* Report Name

Organization Name* Network State

Select available reports

Below is a list of reports for payment year 2022 available for view or download. Please note that you may need to download [Adobe Acrobat Reader](#) to view the data.

Displaying first 100 facilities only. Please refine your search.

Facility Name	CCN	Report Name	PY	Period	Available Reports
ABC DIALYSIS CENTER	001111	Performance Score Summary Report	2024	preview	001111-PREVIEW-PSSR-PY2023.xlsx
ABC DIALYSIS CENTER	012501	Performance Score Report	2024	preview	012501-PREVIEW-PSR-PY2023.xlsx
ABC DIALYSIS CENTER	012501	Patient List Report	2024	preview	012501-PREVIEW-PLR-PY2023.xlsx
ABC DIALYSIS CENTER	012502	Performance Score Report	2024	preview	012502-PREVIEW-PSR-PY2023.xlsx
ABC DIALYSIS CENTER	012502	Patient List Report	2024	preview	012502-PREVIEW-PLR-PY2023.xlsx
ABC DIALYSIS CENTER	012505	Performance Score Report	2024	preview	012505-PREVIEW-PSR-PY2023.xlsx
ABC DIALYSIS CENTER	012505	Patient List Report	2024	preview	012505-PREVIEW-PLR-PY2023.xlsx
ABC DIALYSIS CENTER	012506	Performance Score Report	2024	preview	012506-PREVIEW-PSR-PY2023.xlsx
ABC DIALYSIS CENTER	012506	Patient List Report	2024	preview	012506-PREVIEW-PLR-PY2023.xlsx
ABC DIALYSIS CENTER	012508	Performance Score Report	2024	preview	012508-PREVIEW-PSR-PY2023.xlsx

Page Size Showing 1 to 10 of 201 results 1 2 3 4 5 ... 21

View/Download Reports Summary

The *View/Download Reports* screen displays reports based on user roles and availability. To access:

1. Log in to EQRS with the HARP account via <https://eqrs.cms.gov/globalapp/>.
2. Click on QIP Scores.
3. Click on View/Download Reports.
4. Select Facility, if needed.
5. Select available reports.
6. Download selected reports.

How to Submit, Save, and Reply to Inquiries

Inquiries Overview

- This option allows users to submit inquiries to CMS to obtain more information about their facility's QIP scores. Users may also attempt to correct their QIP score, if they believe that a score is incorrect.
- Facility and Corporate POCs can draft and save inquiries, but saved inquiries are not viewable by other users and are not "Submitted."

Inquiries Overview (cont.)

- Inquiries are submitted by Facility and Corporate POCs. Other users can view submitted inquiries based on their role:
 - Facility-level users: View inquiries submitted for a facility within their purview.
 - Corporate-level users: View inquiries submitted for all facilities within an organization.
 - Network-level users: View inquiries submitted for all facilities within a Network service area.
- Facility and Corporate POCs can submit and reply to as many inquiries as necessary.
- Facility and Corporate POCs must check on an inquiry's status in the ESRD QIP UI until the inquiry is "Closed."

Inquiries Overview (cont.)

- Inquiries are submitted through an email-like form in the ESRD QIP UI and includes the following fields:
 - From
 - CC
 - Subject (50 characters maximum)
 - Message (25,000 characters maximum)
 - File attachment (10 megabytes per message)
- Use the ESRD QIP UI to submit and reply to preview period inquiries.
- The “New Inquiry” submission feature will be disabled once the preview period ends.

Inquiry Submission Recommendations

- Research and submit inquiries as soon as possible to provide enough time for necessary communications.
- Include as much information as possible and add the following:
 - CCNs of the facilities that are believed to be impacted
 - Evidence of organizational-level issue or error being reported
 - Indication of which records and why if questioning the use of specific data
 - Use the EQRS ID included in the PLR when referring to specific patients.
 - Attachments (optional)
- Direct questions about NHSN data to the NHSN Help Desk at (877) 681-2901 or nhsn@cdc.gov.

Click Preview Period Inquiries

1. Log in to EQRS with the HARP account via <https://eqrs.cms.gov/globalapp/>.
2. Click on QIP Scores.
3. Click on Preview Period Inquiries.

QIP Inquiries

You may submit an inquiry to CMS in order to gain more information about your QIP scores, or attempt to affect your QIP score, if you believe that the score is incorrect.

[Create new inquiry](#)

Preview Period PY2024 ^

Start Date:
End Date: REMAINING IN THE PREVIEW PERIOD FOR SUBMITTING INQUIRIES

Filter Inquiries

Facility Name, Facility CCN or Dialysis Organization

Inquiry ID Inquiry Subject Inquiry Status
Select Inquiry Status

INQUIRY SUBMITTED/UPDATED DATE RANGE

Date Range Start Date Range End
MM/DD/YYYY MM/DD/YYYY

[Clear Filter](#) [Apply Filter](#)

Inquiries Screen: Countdown and Filters

QIP Inquiries

You may submit an inquiry to CMS in order to gain more information about your QIP scores, or attempt to affect your QIP score, if you believe that the score is incorrect.

[Create new inquiry](#)

Preview Period PY2024 ^

Start Date _____ **days** **hours**

End Date: _____ REMAINING IN THE PREVIEW PERIOD FOR SUBMITTING INQUIRIES

Filter Inquiries ^

Facility Name, Facility CCN or Dialysis Organization

_____ 

Inquiry ID _____ **Inquiry Subject** _____ **Inquiry Status** [Select Inquiry Status](#)

INQUIRY SUBMITTED/UPDATED DATE RANGE

Date Range Start _____ **Date Range End** _____

MM/DD/YYYY MM/DD/YYYY

[Clear Filter](#) [Apply Filter](#)

Inquiries Screen: Previously Submitted

Below is the list of inquiries meeting your filter criteria. Please select an inquiry ID to view all communication and attachments related to that message thread.

Inquiry ID ^	Facility ⇅	CCN ⇅	Subject ⇅	Date Created ⇅	Date Updated ⇅	Inquiry Status ⇅
10022	ABC Dialysis	123456	Inquiry related to Kt/V Performance Score	8/04/2023	08/08/2023	Waiting on CMS
10023	ABC Dialysis	123456	Inquiry related to Kt/V Performance Score	08/04/2023	08/04/2023	Waiting on CMS
10024	ABC Dialysis	123456	Inquiry related to SRR Performance Score	08/07/2023	08/07/2023	Draft
10025	ABC Dialysis	123456	Inquiry related to PPPW Performance Score	08/08/2023	08/08/2023	Draft
10026	ABC Dialysis	123456	Question Regarding QIP Score Calculation	08/08/2023	08/08/2023	Draft
10027	ABC Dialysis	123456	Question Regarding QIP	08/08/2023	08/08/2023	Draft
10028	ABC Dialysis	123456	Inquiry related to SHR measure	08/08/2023	08/08/2023	Draft
10029	ABC Dialysis	123456	Question related to Clinical Depression Measure	08/08/2023	08/08/2023	Draft
10030	ABC Dialysis	123456	Question Related to ICH CAHPS Measure	08/08/2023	08/08/2023	Draft
10031	ABC Dialysis	123456	Inquiry related to MedRec Measure	08/08/2023	08/08/2023	Draft

Page Size

◀ Prev 1 **2** Next ▶

Showing 1 to 10 of 11 results

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Click Create New Inquiry

1. Click on Create New Inquiry.

QIP Inquiries

You may submit an inquiry to CMS in order to gain more information about your QIP scores, or attempt to affect your QIP score, if you believe that the score is incorrect.

[Create new inquiry](#)

Preview Period PY2024 ^

Start Date:
End Date

REMAINING IN THE PREVIEW PERIOD FOR SUBMITTING INQUIRIES

Enter Message

2. Enter Message.

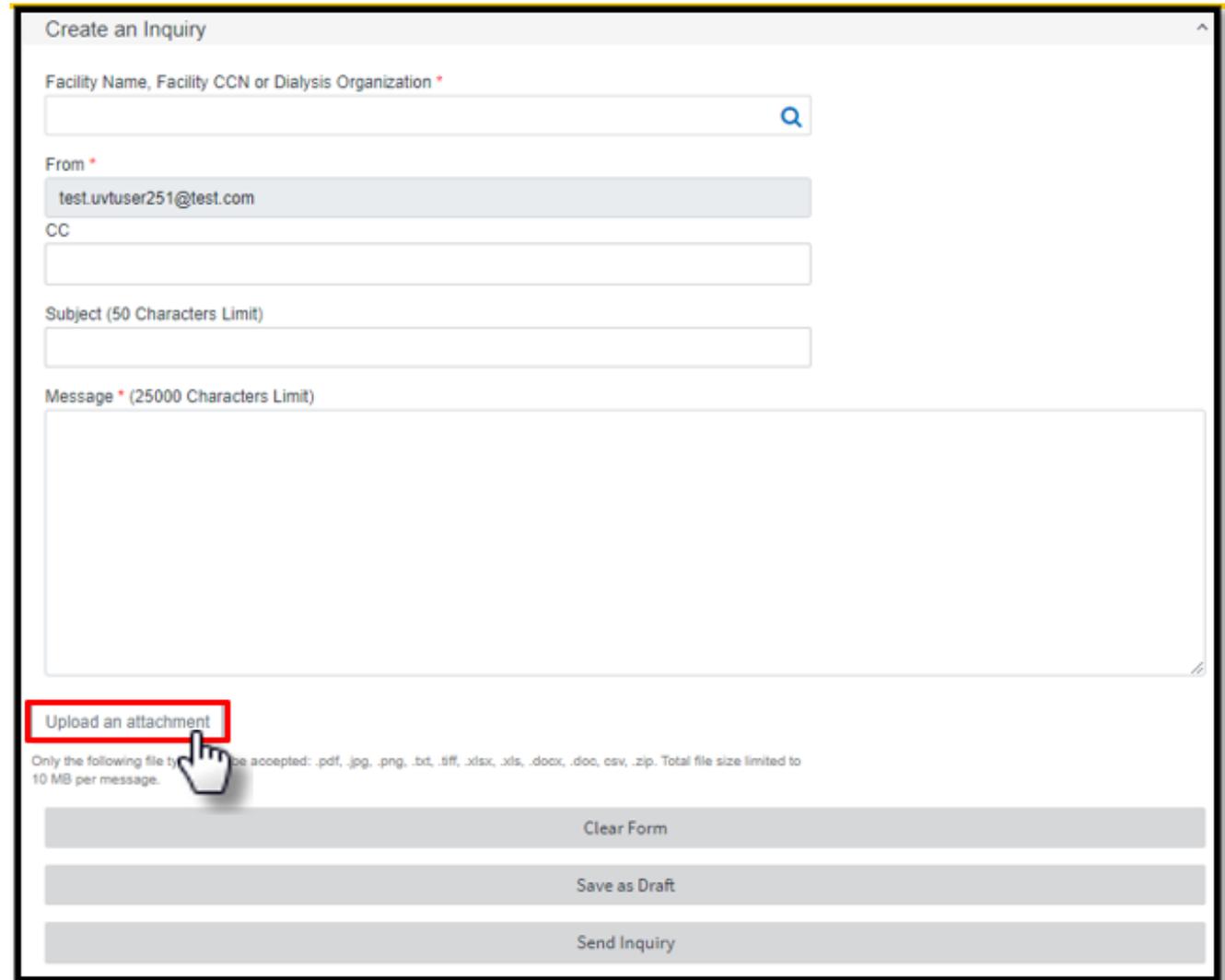
- Locate a facility in your purview.
- The From field is pre-populated and cannot be changed.
- The CC field optional.
- The Subject field is optional but recommended.
- The Message field is mandatory.

The screenshot shows a web form titled "Create an Inquiry". It contains the following fields and controls:

- Facility Name, Facility CCN or Dialysis Organization ***: A search input field with a magnifying glass icon on the right.
- From ***: A text input field containing the email address "test.uvtuser251@test.com".
- CC**: An empty text input field.
- Subject (50 Characters Limit)**: An empty text input field.
- Message * (25000 Characters Limit)**: A large, empty text area for the message content.
- Upload an attachment**: A button to add files to the message.
- Footer**: A note stating "Only the following file types can be accepted: .pdf, .jpg, .png, .txt, .tiff, .xlsx, .xls, .docx, .doc, csv, .zip. Total file size limited to 10 MB per message." Below this are three buttons: "Clear Form", "Save as Draft", and "Send Inquiry".

Attach Supporting Documents

3. Click on Upload an attachment.
4. Browse for the desired file(s).
5. Click Open to attach the file(s).



The screenshot shows a web form titled "Create an Inquiry". The form includes several input fields: "Facility Name, Facility CCN or Dialysis Organization" with a search icon, "From" (pre-filled with "test.uvtuser251@test.com"), "CC", "Subject (50 Characters Limit)", and "Message (25000 Characters Limit)". At the bottom, there is a red-bordered button labeled "Upload an attachment" with a mouse cursor hovering over it. Below this button, a small text note states: "Only the following file types are accepted: .pdf, .jpg, .png, .txt, .tiff, .xlsx, .xls, .docx, .doc, .csv, .zip. Total file size limited to 10 MB per message." At the very bottom of the form are three buttons: "Clear Form", "Save as Draft", and "Send Inquiry".

Click Send Inquiry

6. Click on Send inquiry. You will see: Your inquiry was sent successfully.

Create an Inquiry

Facility Name, Facility CCN or Dialysis Organization *

From *

test.uvtuser251@test.com

CC

Subject (50 Characters Limit)

Message * (25000 Characters Limit)

Attachments:

Doc2.pdf Remove file

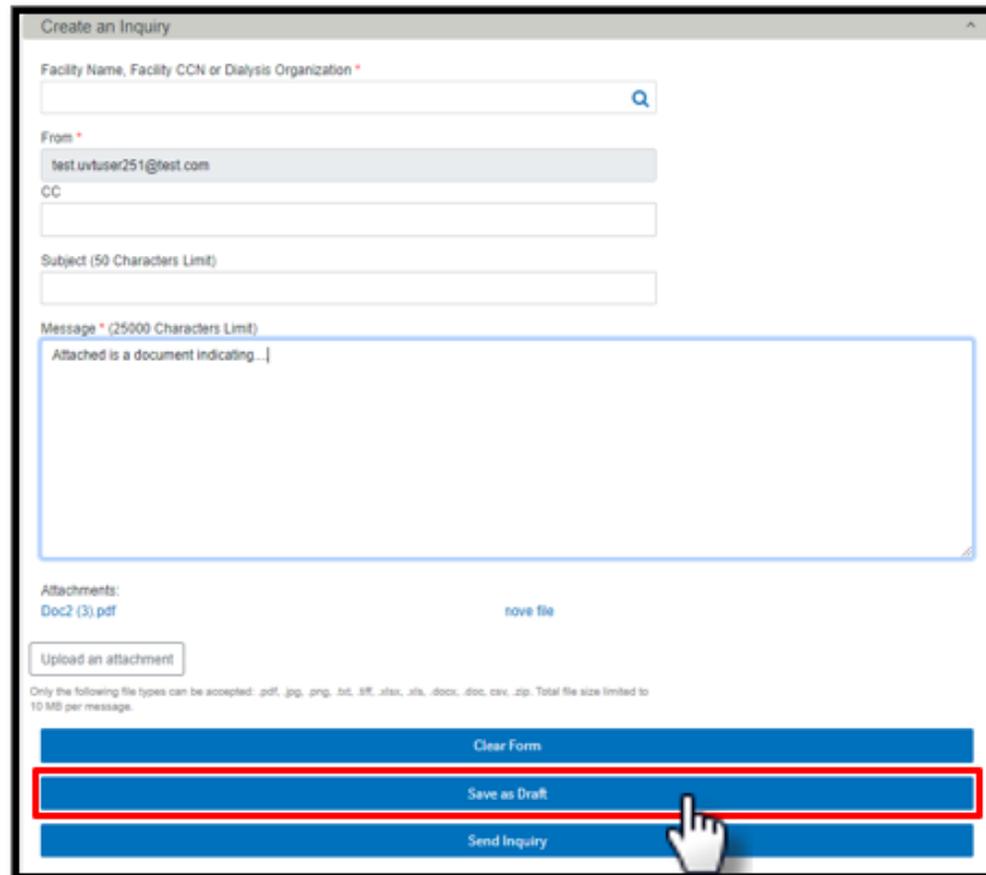
Only the following file types can be accepted: .pdf, .jpg, .png, .txt, .tif, .xlsx, .xls, .docx, .doc, .csv, .zip. Total file size limited to 10 MB per message.

Create an Inquiry

Your inquiry was sent successfully.
You may [begin a new inquiry](#), or [return to all inquiries](#)

Save Inquiry as Draft

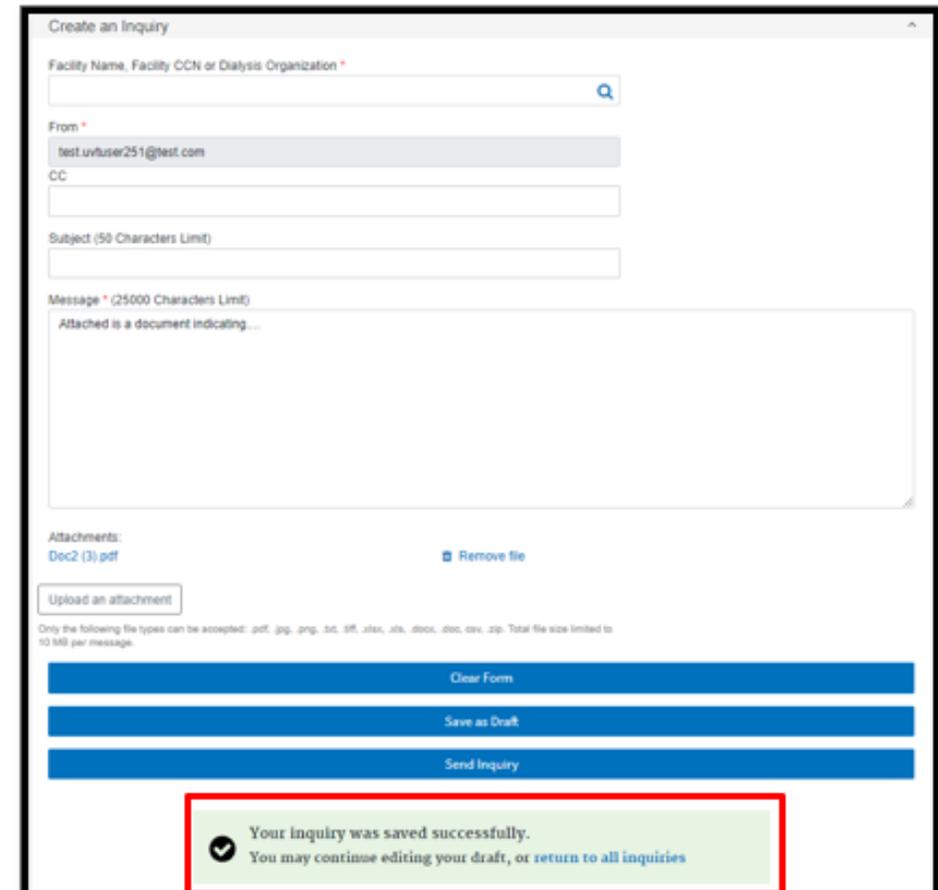
- After starting an inquiry, click Save As Draft. You will see: Your inquiry was saved successfully.
- The ESRD QIP UI prepopulates fields with saved data when the EQRS user returns to submit saved inquiries.



The screenshot shows the 'Create an Inquiry' form with the following fields and elements:

- Facility Name, Facility CCN or Dialysis Organization *
- From * (test.uvuser251@test.com)
- CC
- Subject (50 Characters Limit)
- Message * (25000 Characters Limit) (Attached is a document indicating...)
- Attachments: Doc2 (3) pdf (no file)
- Upload an attachment
- Clear Form
- Save as Draft** (highlighted with a red box and a hand cursor)
- Send Inquiry

Only the following file types can be accepted: .pdf, .jpg, .png, .bit, .tif, .xlsx, .xls, .docx, .doc, .csv, .zip. Total file size limited to 10 MB per message.



The screenshot shows the 'Create an Inquiry' form with the following fields and elements:

- Facility Name, Facility CCN or Dialysis Organization *
- From * (test.uvuser251@test.com)
- CC
- Subject (50 Characters Limit)
- Message * (25000 Characters Limit) (Attached is a document indicating...)
- Attachments: Doc2 (3) pdf (Remove file)
- Upload an attachment
- Clear Form
- Save as Draft
- Send Inquiry

Only the following file types can be accepted: .pdf, .jpg, .png, .bit, .tif, .xlsx, .xls, .docx, .doc, .csv, .zip. Total file size limited to 10 MB per message.

Your inquiry was saved successfully.
You may continue editing your draft, or return to all inquiries

Replying to a Thread

1. From the *Preview Period Inquiries* screen, enter a search criteria and go to the *Previously Submitted Inquiries* section.

Filter Inquiries

Facility Name, Facility CCN or Dialysis Organization

Inquiry ID Inquiry Subject Inquiry Status

INQUIRY SUBMITTED/UPDATED DATE RANGE

Date Range Start Date Range End

Clear Filter

Apply Filter

Previously Submitted Inquiries during PY2022

Below is the list of inquiries meeting your filter criteria. Please select an inquiry ID to view all communication and attachments related to that message thread.

Inquiry ID	Facility	CCN	Subject	Date Created	Date Updated	Inquiry Status
10022			Inquiry related to KI/V Performance Score	08/04/2023	08/05/2023	Waiting on CMS

Page Size: 10

Showing 1 to 1 of 1 results

« Prev 1 Next »

Click Inquiry ID

2. Click the Inquiry ID to view the thread.

Below is the list of inquiries meeting your filter criteria. Please select an inquiry ID to view all communication and attachments related to that message thread.

Inquiry ID	Facility	CCN	Subject	Date Created	Date Updated	Inquiry Status
10022	ABC Dialysis	123456	Inquiry related to Kt/V Performance Score	8/04/2023	08/08/2023	Waiting on CMS
10023	ABC Dialysis	123456	Inquiry related to Kt/V Performance Score	08/04/2023	08/04/2023	Waiting on CMS
10024	ABC Dialysis	123456	Inquiry related to SRR Performance Score	08/07/2023	08/07/2023	Draft
10025	ABC Dialysis	123456	Inquiry related to PPPW Performance Score	08/08/2023	08/08/2023	Draft
10026	ABC Dialysis	123456	Question Regarding QIP Score Calculation	08/08/2023	08/08/2023	Draft
10027	ABC Dialysis	123456	Question Regarding QIP	08/08/2023	08/08/2023	Draft
10028	ABC Dialysis	123456	Inquiry related to SHR measure	08/08/2023	08/08/2023	Waiting on Facility
10029	ABC Dialysis	123456	Question related to Clinical Depression Measure	08/08/2023	08/08/2023	Draft
10030	ABC Dialysis	123456	Question Related to ICH CAHPS Measure	08/08/2023	08/08/2023	Waiting on Facility
10031	ABC Dialysis	123456	Inquiry related to MedRec Measure	08/08/2023	08/08/2023	Draft

Page Size

Showing 1 to 10 of 11 results

« Prev 1 2 Next »

Click Send Message

3. Enter a reply in Message text box.
4. Click on Send message.
 - The Message field and Upload An Attachment option are enabled.
 - The latest message in the thread displays at the top.
 - The Inquiry ID, Facility, From, and Date Sent fields and previously sent messages are not editable.

Re: Inquiry related to KI/V Performance Score 08/26/2021 ^

Inquiry ID: 10023
Facility:
From: test.uvtuser271@test.com
Date Sent: 10/03/2023
Message:

Inquiry related to PPPW Performance Score

Attachments:
some_file_name.xlsx

Message * (25000 Characters Limit)

Here is my reply |

Upload an attachment

Only the following file types can be accepted: .pdf, .jpg, .png, .bit, .tif, .xlsx, .xls, .docx, .doc, .csv, .zip. Total file size limited to 10 MB per message.

Cancel

Save as Draft

Send Message

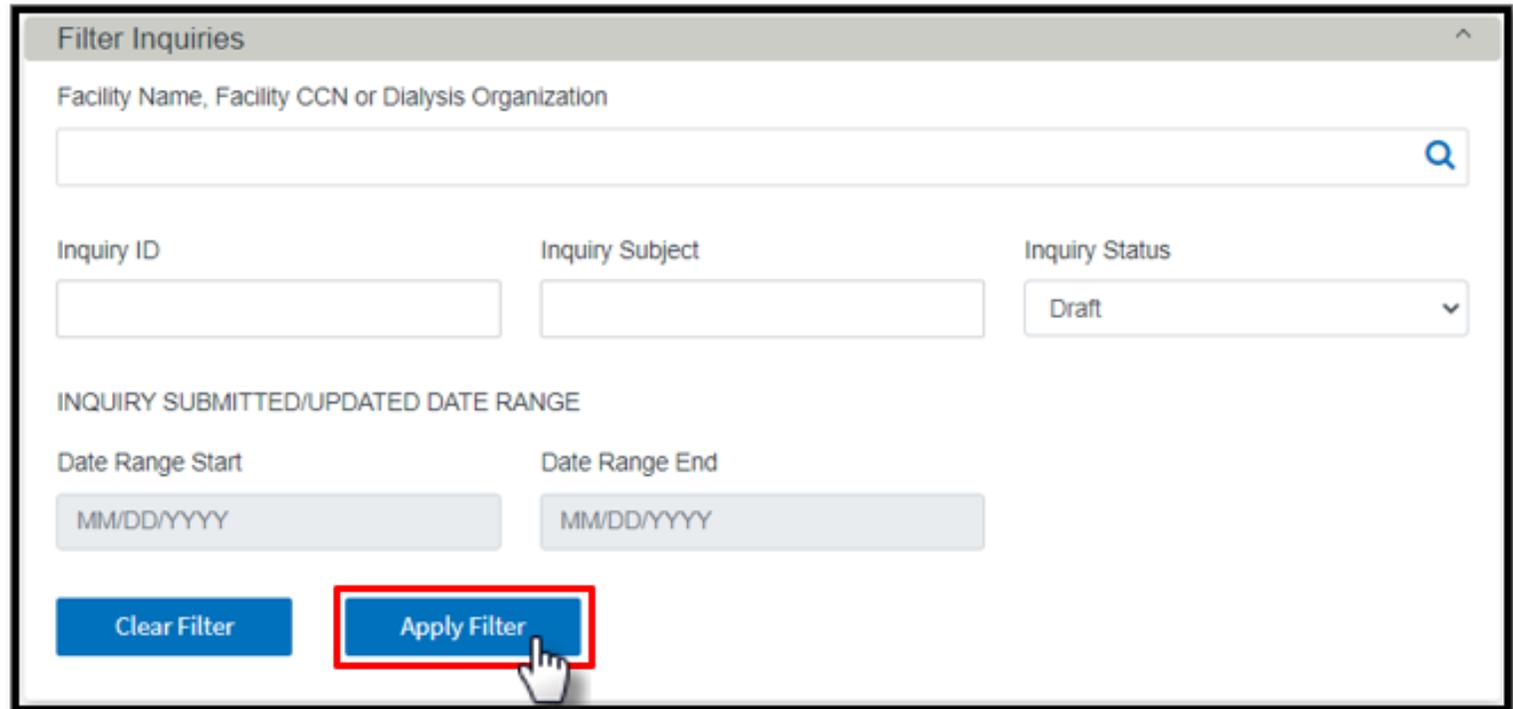
Thread Reply Sent Successfully

REMINDER: Facility and Corporate POCs must check on an inquiry's status in the ESRD QIP UI until the inquiry is Closed.

The screenshot displays the 'QIP Inquiries' interface. At the top, there is a blue bar with the text 'Return to all inquiries'. Below this, a message header shows 'Re: Inquiry related to Kt/V Performance Score' on the left and '11/14/2022 ^' on the right. The message details include 'Inquiry ID: 10022', 'Facility:', 'From: test.uvtuser251@test.com', and 'Date Sent: 08/03/2023'. The 'Message:' section contains a text box with the placeholder text 'Here is my reply...'. A green confirmation box with a checkmark icon and the text 'Your message was sent successfully. You may begin a new inquiry, or return to all inquiries' is highlighted with a red border. Below the message, a list of four similar inquiry entries is shown, each with the subject 'Re: Inquiry related to Kt/V Performance Score' and the date '08/03/2023' followed by a dropdown arrow. At the bottom, another blue bar contains the text 'Return to all inquiries'.

Corporate Users: Inquiries Screens

- The steps to access the *Preview Period Inquiries* screen are the same for all users.
- The *Filter Inquiries* section is automatically expanded for corporate-level users.
- Click on Create A New Inquiry or enter a search criteria to display previously submitted inquiries.



The screenshot displays the 'Filter Inquiries' interface. At the top, there is a search bar labeled 'Facility Name, Facility CCN or Dialysis Organization'. Below this, there are three input fields: 'Inquiry ID', 'Inquiry Subject', and 'Inquiry Status' (a dropdown menu currently set to 'Draft'). Underneath these is a section for 'INQUIRY SUBMITTED/UPDATED DATE RANGE' with two date pickers labeled 'Date Range Start' and 'Date Range End', both showing the placeholder 'MM/DD/YYYY'. At the bottom, there are two buttons: 'Clear Filter' and 'Apply Filter'. The 'Apply Filter' button is highlighted with a red rectangular box, and a mouse cursor is pointing at it.

Corporate Users: Previously Submitted Inquiries

Corporate Facility and Corporate POCs can view both organization-level inquiries for their organization and facility-level inquiries under their purview. Thus, two column headers are modified for their view.

Below is the list of inquiries meeting your filter criteria. Please select an inquiry ID to view all communication and attachments related to that message thread.

Inquiry ID	Facility/Organization	CCN/Org Code	Subject	Date Created	Date Updated	Inquiry Status
10022			Inquiry related to KI/V Performance Score	08/14/2023	08/15/2023	Waiting on CMS
10023			Inquiry related to KI/V Performance Score	08/14/2023	08/14/2023	Waiting on CMS
10021			New Inquiry Subject HEIST 414090	08/14/2023	08/14/2023	Waiting on CMS
10020			New Inquiry Subject HEIST	08/14/2023	08/14/2023	Closed
10019			test subject	08/14/202	08/14/2023	Waiting on CMS
10018			New Inquiry Subject HEIST 433084	08/14/2023	08/14/2023	Waiting on CMS
10017			New Inquiry Subject HEIST 697675	08/14/2023	08/14/2023	Waiting on CMS
10016			New Inquiry Subject HEIST 180440	08/14/2023	08/14/2023	Waiting on CMS
10015			New Inquiry Subject HEIST 391705	08/14/2023	08/14/2023	Waiting on CMS
10014			New Inquiry Subject HEIST 786611	08/14/2023	08/14/2023	Waiting on CMS

Page Size: 10

Showing 1 to 10 of 24 results

Navigation: Prev 1 2 3 Next

Corporate Users: Facility-Level Inquiries

2. If the inquiry is for a single facility, do not click on “This is an organizational-level inquiry.” Instead, use the Facility selection search box.

QIP Inquiries

You may submit an inquiry to CMS in order to gain more information about your QIP scores, or attempt to affect your QIP score, if you believe that the score is incorrect.

[Return to all inquiries](#)

Create an Inquiry

This is an Organizational level Inquiry.

Please upload an attachment below that includes the affected CCNs

Facility Name, Facility CCN or Dialysis Organization *

Facility ABC testing | CCN: 123456 | Org LDO

From *

test.test1cpoc@gmail.com

CC

Subject (50 Characters Limit)

Message * (25000 Characters Limit)

Upload an attachment

Only the following file types can be accepted: .pdf, .jpg, .png, .txt, .rtf, .xlsx, .xls, .docx, .doc, .csv, .zip. Total file size limited to 10 MB per message.

[Clear Form](#)

[Save as Draft](#)

[Send Inquiry](#)

Corporate Users: Organizational-Level Inquiries

3. If the inquiry is an organizational-level inquiry, click: This is an organizational-level inquiry. This will hide the Facility selection search box.

QIP Inquiries

You may submit an inquiry to CMS in order to gain more information about your QIP scores, or attempt to affect your QIP score, if you believe that the score is incorrect.

[Return to all inquiries](#)

Create an Inquiry

This is an Organizational level Inquiry.
Please upload an attachment below that includes the affected CCNs

Organization Name *

From *

test.test1cpoc@gmail.com

CC

Subject (50 Characters Limit)

Message * (25000 Characters Limit)

Upload an attachment

Only the following file types can be accepted: pdf, jpg, png, xls, ppt, doc, docx, xlsx, pptx, docm, docx, zip. Total file size limited to 10 MB per message.

[Clear Form](#)

[Save as Draft](#)

[Send Inquiry](#)

Corporate Users: Inquiries

- The remaining steps for attaching files, submitting an inquiry, or saving a draft inquiry are the same as a Facility POC.
- The steps for replying to a message thread are also basically the same as a Facility POC. The only visual difference is on the case of selecting an organizational inquiry, which uses the organization name instead of the facility name.

Inquiries Summary

- POCs may submit and/or reply to as many inquiries as necessary during the preview period.
- The ESRD QIP UI features one inquiry type. To access:
 1. Log in to EQRS with the HARP account via <https://eqrs.cms.gov/globalapp/>.
 2. Click on QIP Scores.
 3. Click on Preview Period Inquiries.
 4. Click on Create New Inquiry or review previously submitted inquiries.
- Facility and Corporate POCs submit inquiries.
- Other users can view submitted inquiries.
- Previously submitted inquiries are viewable in the ESRD QIP UI.

Requesting Further Assistance

PY 2024 Preview Period Materials

- ESRD QIP Preview Period supporting materials are available via the QualityNet website: <https://qualitynet.cms.gov/esrd/esrdqip/resources#tab2>
- PY 2024 supporting materials include the following:
 - *PY 2024 Guide to the ESRD QIP Performance Score Report*
 - *PY 2024 ESRD QIP UI Quick Start Guide*
- Click Download to access the PY 2024 ESRD QIP supporting materials.

File Name	File Type	File Size	
PY 2024 Guide to the ESRD QIP Performance Score Reports (PSRs) (July 2023)	PDF	361 KB	Download
PY 2024 ESRD QIP User Interface Quick Start Guide (July 2023)	PDF	448 KB	Download

Questions

Question Type	Contact Information
General ESRD QIP questions and EQRS training-related questions (Use the ESRD QIP UI to submit formal preview period inquiries.)	QualityNet Q&A Tool: https://cmsqualitysupport.servicenowservices.com/qnet_qa
EQRS system-related questions or issues	CCSQ Service Center: <ul style="list-style-type: none">• Phone: 1-866-288-8912• Email: qnetsupport-esrd@cms.hhs.gov• CCSQ Support Central: https://cmsqualitysupport.servicenowservices.com/ccsq_support_central



PY 2024 ESRD QIP Preview Period

Purpose

This portion of the presentation will provide an overview of the PY 2024 ESRD QIP Preview Period:

- A summary of performance measures used in the ESRD QIP
- Details on receiving and interpreting the PSRs
- An overview of PSRs and PLRs
- A summary of preview period activities

PY 2024 Preview Period Timeline

- The preview period started on July 17, 2023, and **ends on August 17, 2023, at 11:59 p.m. PT.**
- CMS will respond to inquiries received before the preview period ends; responses to some inquiries may be delivered after the preview period closes.

PY 2024 Performance Measures Overview

Clinical Care Domain - 40% of TPS

- Kt/V Dialysis Adequacy Comprehensive measure
- Vascular Access measure:
 - Standardized Fistula Rate
 - Long-Term Catheter Rate
- Hypercalcemia measure
- Standardized Transfusion Ratio (STrR) reporting measure
- Ultrafiltration Rate (UFR) measure

Care Coordination Domain - 30% of TPS

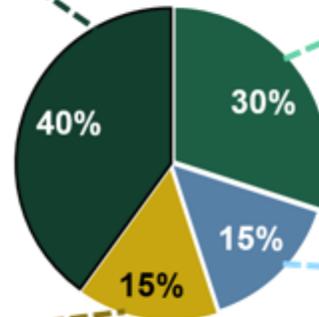
- Standardized Hospitalization Ratio (SHR) measure ★
- Standardized Readmission Ratio (SRR) measure ★
- Clinical Depression Screening & Follow-Up reporting measure
- Percentage of Prevalent Patients Waitlisted (PPPW) measure

Safety Domain - 15% of TPS

- NHSN Bloodstream Infection (BSI) measure
- NHSN Dialysis Event Reporting measure
- Medication Reconciliation (MedRec) measure

Patient & Family Engagement Domain - 15% of TPS

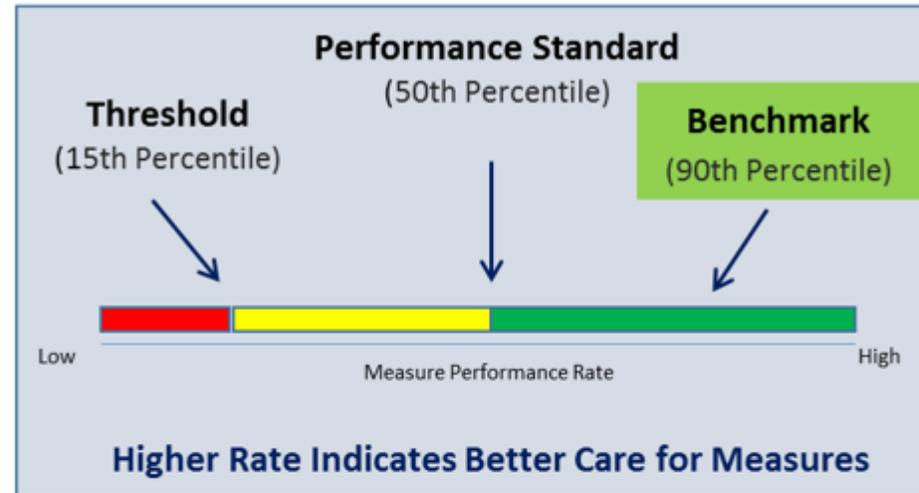
- ICH CAHPS measure



★ Beginning in PY 2024 SHR and SRR measure results will be expressed as rates.

PY 2024 Clinical Measures: Directionality

- Kt/V Dialysis Adequacy (Comprehensive)
- Vascular Access-Standardized Fistula Rate
- ICH CAHPS
- PPPW

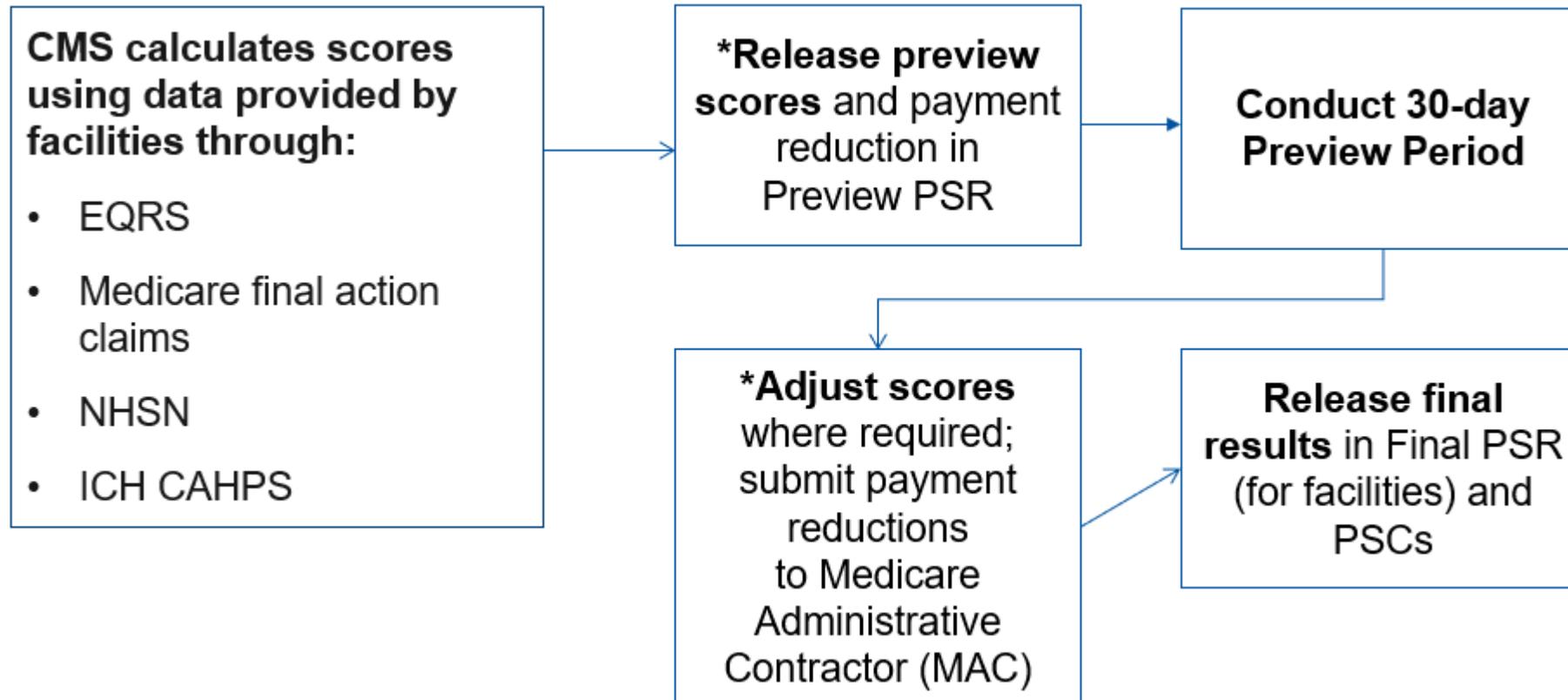


- Vascular Access-Long-Term Catheter Rate
- NHSN Bloodstream Infection
- Hypercalcemia
- SRR
- SHR



Scoring Facility Performance

Per the CY 2022 ESRD PPS Final Rule, the mTPS will be 57 to avoid an ESRD QIP penalty.



PY 2024: Scoring Facility Performance

- The **ESRD QIP scoring for PY 2024** will include the following:
 - SHR and SRR measure results expressed as rates
 - Minimum Total Performance Score (mTPS) of **57** for PY 2024
 - PY 2024 performance standards calculated using CY 2019 data
- For more details, refer to the CY 2022 and 2023 ESRD PPS Final Rules posted to the [*Federal Register*](#) website.



Understanding Your ESRD QIP Reports

PY 2024 Preview Performance Score Report Contents

- Your PY 2024 Preview PSR contains results and scores based on data submitted for each eligible PY 2024 measure.
- Per the CY 2022 ESRD PPS Final Rule:
 - The mTPS is 57 for PY 2024.
 - PY 2024 performance standards are calculated using CY 2019 data.

Additional information is available on the CMS.gov website in the *PY 2024 Guide to the ESRD QIP Performance Score Report*, available on the [Resources](#) page of CMS.gov.

Review Preview Period Reports

For additional details on PY 2024 ESRD QIP scoring policies, refer to the CY 2022 and 2023 ESRD PPS Final Rule documents on the [Federal Register website](#).



End-Stage Renal Disease Quality Incentive Program - Preview Performance Score Report
Payment Year: 2024
Facility: 000000



Report Run Date: 06/30/2023

Clinical Care Domain

Improvement Period: 01/01/2019-12/31/2019
 Performance Period: 01/01/2022-12/31/2022

Table 1 - Clinical Care Domain Measures and Measure Topics (Clinical Measures)

Clinical Care Measures/Measure Topics	Improvement Period Numerator	Improvement Period Denominator	Improvement Period Rate/Ratio	Performance Period Numerator	Performance Period Denominator	Performance Period Rate/Ratio	Achievement Threshold	Benchmark	Improvement Score	Achievement Score	Measure Score	Measure Weight (% of Domain)
Hypercalcemia	47	937	5.02%	10	709	1.41%	1.54%	0.00%	7	1	7	8.89%
Kt/V Comprehensive	864	994	86.92%	684	726	94.21%	94.33%	99.42%	5	0	5	22.22%
Vascular Access Type Topic	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5 ^c	28.89%
Standardized Fistula Rate	3145188.21	5343702	58.86%	3179194.60	5062268	62.80%	53.29%	76.77%	2	4	4	N/A
Long-term Catheter Rate	152	1012	15.02%	90	750	12.00%	18.35%	4.69%	2	5	5	N/A

Table 2 - Clinical Care Domain Measures (Reporting Measures)

Clinical Care Measures	Number of Successfully Reported Months	Number of Eligible Months	Number of Patient-Years at Risk	Measure Score	Measure Weight (% of Domain)
Standardized Transfusion Ratio	N/A	N/A	19.030	10	24.44%
Ultrafiltration Rate	691	708	N/A	10	15.56%

Eligible Clinical Care Measures/Measure Topics: 5 of 5
 Weighted Clinical Care Domain Score: 71.778

^c The measure score was calculated by aggregating its component measure scores

Notes:

- * "N/A" indicates the value is not applicable to the measure/measure topic scoring calculation.

Sample PSR



End-Stage Renal Disease Quality Incentive Program - Preview Performance Score Report

Payment Year: 2024

Facility: 000000



Report Run Date: 06/30/2023

Preview Performance Score

Table 8 - Preview Performance Score Details

Category	Facility Score	State Average Score*	National Average Score*	Facility Measure Weights	Facility Weighted Score
Total Performance Score Before Applicable Deductions+	45	61	64	N/A	N/A
Clinical Care Domain (45.00%)	71.778	64.537	64.472	N/A	32.3000
Hypercalcemia	7	5	6	8.89%	0.6223
Kt/V Comprehensive	5	5	5	22.22%	1.1110
Standardized Transfusion Ratio Reporting	10	10	10	24.44%	2.4440
Ultrafiltration Rate	10	10	10	15.56%	1.5560
Vascular Access Type Topic	5	5	4	28.89%	1.4445
Care Coordination Measures Domain (35.00%)	19.786	51.939	55.134	N/A	6.9250
Clinical Depression Screening and Follow Up Reporting	10	10	10	9.29%	0.9290
Percentage of Prevalent Patients Waitlisted	7	5	4	15.00%	1.0500
Standardized Hospitalization Ratio	0	5	6	37.86%	0.0000
Standardized Readmission Ratio	0	5	5	37.86%	0.0000
Safety Domain (20.00%)	28.333	73.410	82.131	N/A	5.6667
Medication Reconciliation Reporting	10	9	9	28.33%	2.8330
NHSN Bloodstream Infection	0	6	7	48.33%	0.0000
NHSN Dialysis Event Reporting	0	9	10	23.33%	0.0000
Patient And Family Engagement Domain (0.00%)	No Score	37.722	43.265	N/A	-
ICH CAHPS	No Score	4	4	-	-

* State and National Average Scores are unweighted

Minimum Total Performance Score: 57 points

Extraordinary Circumstance Exception Approved:

+Total Performance Score Before Applicable Deductions: 45 points

Reduction for Noncompliance with CMS EQRS or NHSN Validation Studies: 0 points

Total Performance Score: 45 points

Total Payment Reduction: 1.0%

Please consult the CMS ESRD Measures Manual (<https://www.cms.gov/files/document/esrd-measures-manual-v71.pdf>) and the CMS ESRD QIP Guide to the PSR (<https://qualitynet.org/esrd/esrdqipreports>) for additional details on scoring calculations.

Supplemental Reports

The following reports are also available in EQRS:

- PY 2024 Preview PLR
- PY 2024 Preview PSSR (available to Corporate POCs)

Preview Patient List Report (PLR)

Contents

- List of patients that were included in the measure calculation
 - Each patient identified by name, Medicare Beneficiary Identifier (MBI), MBI History, and EQRS Patient ID
- Indication of which patients were included in the numerator and denominator

Purpose

- To better understand which data were used in the measure calculations
- To confirm that the data used in the measure calculations are correct

If the data in the report appear incorrect:

- Submit an inquiry with specific patient information for clarification/confirmation.
The EQRS Patient ID is the only patient identifier that should be used in inquiries.
- If confirmed that the data are incorrect, and not due to an error on the part of the facility, submit an inquiry to request a change.

Sample PLR

AutoSave Off | PLR-PREVIEW-2024-SAMPLE | Search (Alt+Q) | Jane Cha

File Home Insert Draw Page Layout Formulas Data Review View Help Acrobat

AC34 | X ✓ fx

1 **ESRD QIP PY 2024 Preview Patient List Report**

2 **Report Parameters**

3 Facility: 000000

4 Payment Year: 2024

5 **Measurement Period: Improvement 01/01/2019-12/31/2019, Performance 01/01/2022-12/31/2022**

6

7 **Warning!** This report contains sensitive information; Personally Identifiable Information (PII) or Protected Health Information (PHI).

Please ensure that these reports are handled appropriately and disposed of properly to avoid any potential PII or PHI exposure or expose the individual to any potential Identity Theft risk.

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Report Parameters | Catheter Rate | Fistula Rate (Standardized) | Hypercalcemia | KtV Comprehensive | NHSN DE | PPPW | Standardized Hospitalization Ra | Standardized Readmission Ratio | Clinical Depression Screening | M4

Sample PLR

AutoSave Off | PLR-PREVIEW-2024-SAMPLE | Search (Alt+Q) | Jane Chaine (Wilson)

File Home Insert Draw Page Layout Formulas Data Review View Help Acrobat

C31 | X ✓ fx | ABC

	A	B	C	D	E	F	G
	Patient MBI	Patient ID	Patient First Name	Patient Last Name	MBI History	Measurement Period	Month Included in Den
1							
2	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
3	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
4	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
5	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
6	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
7	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
8	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
9	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
10	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
11	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
12	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
13	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
14	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
15	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
16	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
17	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
18	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
19	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
20	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
21	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
22	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
23	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
24	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
25	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
26	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
27	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
28	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
29	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
30	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
31	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
32	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
33	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
34	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1
35	xxxxxx	xxxxxxxx	ABC	XYZ	-	Improvement	2018.1

Report Parameters | Catheter Rate | Fistula Rate (Standardized) | Hypercalcemia | **KtV Comprehensive** | NHSN DE | PPPW | Standardized Hospitalization Ra | Standardized Readmission Ratio | Clinical Depression Screening | Mt ...

PSSR

Contents

- Summarized view of TPS and measure scores for all selected facilities (Summary Measure Score and TPS tab)
- Measure specific results presented in separate tabs

Purpose

Can be used to view results for multiple facilities

Note: PSSRs are available to Corporate POCs, CMS, and CMS Support users.



Follow Up Activities and Responsibilities

Activities Following Preview Period

CMS will review any outstanding inquiries, then finalize facility PSRs.

- PSRs will outline your facility's information.
- PSRs will be posted for download via the ESRD QIP UI.
- Once issued as final, a PSR cannot be changed.



In late 2023, each facility's PSC is scheduled to be available for download via the ESRD QIP UI.



In late 2023, final measure scores and payment reductions will be made available to facilities confidentially via PSRs.

Performance Score Certificate

- **It is the facility's responsibility to print and display the PSC, when they become available. PSCs must be:**
 - Posted **within 15 business days** of its availability via the ESRD QIP UI and remain posted throughout the year until the next payment year PSC is available.
 - Displayed **in a prominent patient area.**
 - Posted in **English** and **Spanish.**
- **Your patient may have questions about the certificate.**
 - CMS recommends that you educate your staff about the posted certificates so that they can answer patient questions.

Recap: Facility Responsibilities

- Establish a HARP account, if needed.
- Update your EQRS role to access the ESRD QIP UI.
- Access ESRD QIP resources via <https://qualitynet.cms.gov/esrd/esrdqip>.
- Access your facility's Preview PSR starting on **July 17, 2023**.
- Submit inquiries before the preview period's scheduled end date of **August 17, 2023, at 11:59 p.m. PT**.
- Download, print, and post your English and Spanish PSCs within 15 business days of their availability via the ESRD QIP UI.
- Educate your staff about the ESRD QIP so that they can answer patient questions about the publicly posted certificate.

Resources

Resource	URL
CMS.gov: ESRD QIP Section	www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/ESRDQIP/index.html
CMS ESRD Measures Manual	https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/ESRDQIP/06_MeasuringQuality
Technical Specifications for ESRD QIP Measures	https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/ESRDQIP/061_TechnicalSpecifications
QualityNet.cms.gov: ESRD QIP Section	https://qualitynet.cms.gov/esrd/esrdqip
Extraordinary Circumstances Exceptions Policy	https://qualitynet.cms.gov/esrd/esrdqip/participation#tab5
Guide to the Performance Score Report and ESRD QIP UI Guide	https://qualitynet.cms.gov/esrd/esrdqip/reports
HARP Account Registration and EQRS Role Request Training	https://mycrownweb.org/harp-training/
Care Compare	https://www.medicare.gov/care-compare/
ESRD National Coordinating Center	esrdncc.org
Medicare Improvements for Patients and Providers Act of 2008	www.gpo.gov/fdsys/pkg/PLAW-110publ275/pdf/PLAW-110publ275.pdf

Additional Information

- Website: <http://www.MyCROWNWeb.org>
- Town Hall slide deck and recording: <https://MyCROWNWeb.org/events/>
- CCSQ Service Center:
 - Phone: (866) 288-8912
 - Email: qnetsupport-esrd@cms.hhs.gov
 - Support Central:
https://cmsqualitysupport.servicenowservices.com/ccsq_support_central
- EQRS & ESRD QIP Questions: [QualityNet Q&A Tool](#)
- ESRD Network Directory: <https://esrdncc.org/en/ESRD-network-map/>

Post-Event Evaluation

Please complete a short post-event evaluation by clicking on the link in the Chat box. Your feedback will help improve future Town Hall events.



Live Questions and Wrap Up

Questions

Matthew McDonough, MS
Project Director, EOCT

- Type questions in the **Ask the Staff a Question** section.
- Then, click **Send**.



Thank You

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