



End-Stage Renal Disease (ESRD) Quality Reporting System (EQRS)

ESRD Quality Programs Support (ESRD QPS)

October EQRS Stakeholder Meeting Question and Answer Summary Document:

Medical Personnel Module, Facility Contacts & Clinical Dashboards

This document is based on questions asked and answered during the October 29, 2024, Monthly EQRS Stakeholder Meeting. Event slides as well as an event recording and transcript are available on the events page of the MyCROWNWeb website at: <https://mycrownweb.org/events/>.

Additional questions can be asked using the QualityNet Help Desk:

- By email at qnetssupport-esrd@cms.hhs.gov
- With an Online Ticket submission at https://cmsqualitysupport.servicenowservices.com/ccsq_support_central

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DISCLAIMER: The question responses provided in this document reflect answers that were current and accurate as of the date on which the event referenced above occurred. Subsequent to the event, questions and answers were compiled and edited for clarity and completeness. We recommend that this question-and-answer document be relied on for the clearest answers to questions posed during the event.

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Question 1. Is the Facility Contact the Facility Manager?

The main facility contact can be the facility manager, so that's something to discuss with them to determine if they would like to be the main contact for the facility.

Question 2. How often is the data refreshed?

The data source that's listed on the dashboard does tell you how often it's refreshed. The clinical data is refreshed on a weekly basis each weekend.

Question 3. Can the same person be listed for multiple roles?

Yes, they can but regarding the disaster contact role, there should be someone separate that's a backup disaster contact.

Question 4. Do we need to have three different contact individuals, or can the primary contact and disaster contact be the same?

The primary contact and one of the disaster contacts can be the same person. But the disaster contact and disaster backup contact should be two different people.

Question 5. Do we need to fill in the medical director and administrator role besides the 3 specific positions?

No, you do not, but for the sake of your ESRD networks' ability to communicate with their dialysis facilities, it is helpful to enter additional positions.

Question 6. How do you know who works at our unit?

Regarding the medical personnel, CMS already has the personnel list that assigns that nephrologist role to your facility with their NPI. But regarding any other staff, CMS cannot tell you who exactly works at your clinics.

Question 7. Are you deleting everyone (besides doctors) and do we have to reenter them to the facility?

The EQRS team will be removing all personnel without valid NPIs. Yes, you will need to re-enter other positions in the facility contacts.

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Question 8. Will this replace IPRO ESRD Facility Information Management System?

No. IPRO is a Renal Network which is separate from EQRS.

Question 9. When will we begin doing that input?

Mid-November the latest.