

April 2025 EQRS Stakeholder Meeting



Hosted to Gather Feedback & Share Updates on End Stage Renal Disease Quality Reporting System (EQRS)

Today's focus:

- *Releases Tab*
- *EQRS Landing Page*
- *Account Management Module*

Agenda

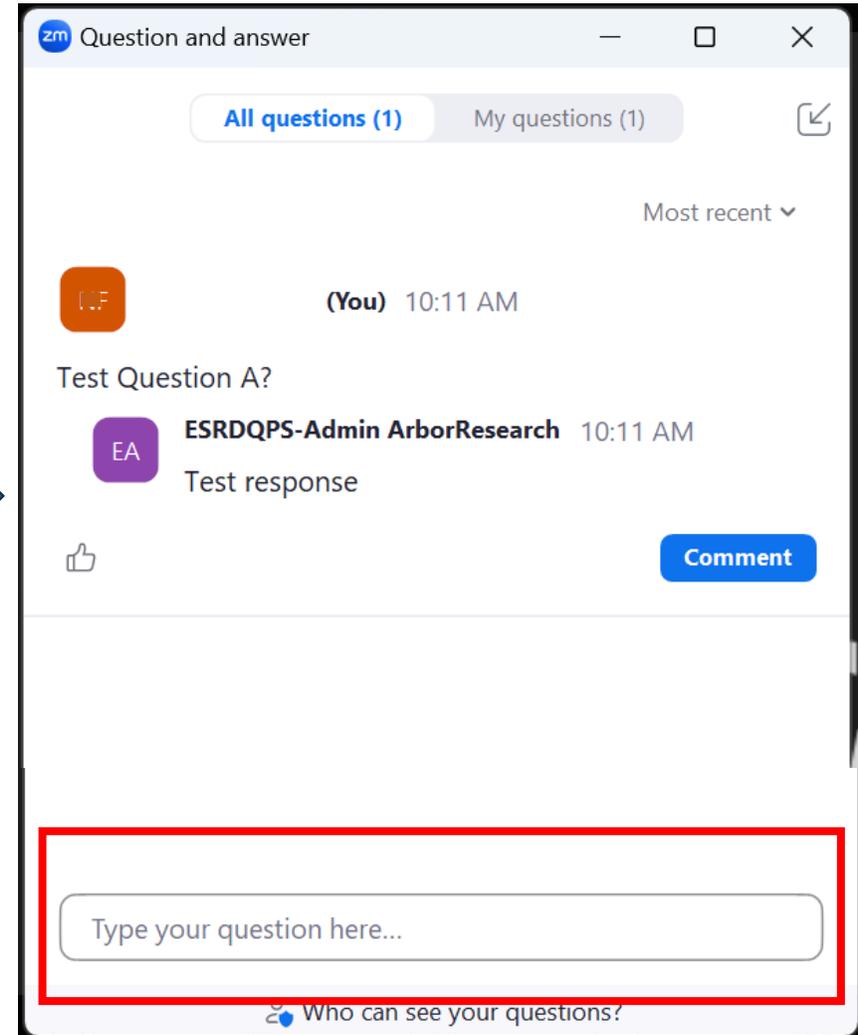
Topic	Speaker
Welcome	Alissa Kapke, MS
EQRS Releases Tab	Tricia Phulchand, BSN, RN
EQRS Welcome Page	Tricia Phulchand, BSN, RN
Account Management Module	Tricia Phulchand, BSN, RN
Q & A	Tricia Phulchand, BSN, RN
Upcoming ESRD QIP & EQRS Deadlines	Alissa Kapke, MS
Upcoming ESRD QIP & EQRS Events	Alissa Kapke, MS

Submitting Questions

- Click on Q&A at bottom of your screen to submit a question.



- Type your question in the box in the middle of your screen.



**Please note that some questions may require additional research.
Any unanswered questions can be submitted to
QualityNet Question and Answer Tool.**

EQRS Releases Tab

Purpose:

Provide a single location to quickly review and understand EQRS updates or other changes and when they occurred.

EQRS Releases Tab

- Visit <https://eqrs.cms.gov/>.
- Click **Releases**.

EQRS End Stage Renal Disease
Quality Reporting System

Home

Releases

Sign In

Helping save the lives of End-Stage Renal Disease patients

This program aims to improve healthcare outcomes for ESRD patients by providing dialysis providers with tools that utilize current best practices to ensure the quality of care for patients.

See Our Mission



Click any of the drop-down arrows to expand a particular month to view EQRS updates.

Deploys and Releases

The screenshot shows a web interface titled "Deploys and Releases". On the right side, there is a "Filter by:" dropdown menu with the following options: "All applications" (selected), "Patient Registry", and "QIP". Below the filter menu is a list of months, each with a drop-down arrow to its right. The months listed are April 2025, March 2025, February 2025, January 2025, and December 2024. A red rectangular box highlights the filter menu and the drop-down arrows for all five months.

Month	Action
April 2025	▼
March 2025	▼
February 2025	▼
January 2025	▼
December 2024	▼

Recent Release Example Page

Deploys and Releases

March 2025



RELEASE 03/20/2025

Account Management redesign, the new Patient Registry homepage, and Release Notes

Release 30.4.4 • Patient Registry

- The "Manage Access" page has been renamed "Account Management," featuring a user-friendly redesign.
 - Users can now easily request roles and manage their profiles.
- Addition of a new home page to the EQRS Patient Registry.
- Addition of the **Releases** page which allows users to view release details with any updates to user functionality.

Click Sign In

EQRS End Stage Renal Disease
Quality Reporting System

[Home](#)

[Releases](#)

[Sign In](#)

Helping save the lives of End-Stage Renal Disease patients

This program aims to improve healthcare outcomes for ESRD patients by providing dialysis providers with tools that utilize current best practices to ensure the quality of care for patients.

[See Our Mission](#)

Log in to EQRS

- Enter Username and Password.
- Check **Agree** to our Terms and Conditions.
- Click **Sign In**.

EQRS End Stage Renal Disease
Quality Reporting System

[← Back to home](#)

Log into EQRS

Username
Janedoe123

Password

Agree to our [Terms and Conditions](#)

Sign In

[Forgot username/password](#)

Two-factor Authentication

- Click drop-down arrow, if needed.
- Select two-factor authentication factor.
- Click **Send code** or make the appropriate selection to receive a one-time security code.
- Enter the security code and click **Verify**.

← Back to home

Select an authentication factor

- Google Authenticator
- SMS Authentication
- Email Authentication

Enter Code

123456

Do not challenge me on this device for the next 30 minutes

Verify

Back to sign in

New EQRS Welcome Page

Good Afternoon, Jane

Welcome to EQRS Patient Registry.

Get started by selecting an option in the top menu.



Account Management Module

Use the Module to:

- Request a role in EQRS
- Manage roles in EQRS

Access Account Management Module

- Log in to EQRS with HARP account at <https://eqrs.cms.gov/globalapp/>.
- Select drop-down arrow.
- Click **Account Management**.

EQRS | Patient Registry

Change organization ▾

JD Jane Doe 

 Account Management

 Sign out

Good Afternoon, Jane

Welcome to EQRS Patient Registry.

Get started by selecting an option in the top menu.



Requesting a Role in EQRS

- Select Request Access.

The screenshot displays the 'Account Management' interface for the EQRS Patient Registry. At the top, there is a navigation bar with the EQRS logo, 'Patient Registry', and a 'Change organization' dropdown. Below this is a blue header for 'Account Management' with tabs for 'My Access' and 'My Profile'. The 'My Access' section contains a '+ Request Access' button highlighted with a red box. Below this, there is a 'Patient Registry' card with a 'View Access' link. The 'My Pending Requests (0)' section shows 'No pending requests available.' The 'My Profile' section includes 'Profile Information' with fields for First Name (Jane), Last Name (Doe), Email Address (jane.doe@abcdialysis.com), and User Name (jdoe123). To the right, the 'Edit Profile' section includes a note 'Profile edits must be made through HARP.' and a 'Continue to HARP' button with an external link icon.

Requesting a Role in EQRS

- Select your organization type.
- Click **Continue**.
- Please read the description below each of the options and select the appropriate one.
- If you need assistance, contact the EQRS Helpdesk at 866-288-8912.

Choose Organization Type

To start your request, please select your organization/group type:

Providers/Individual Facilities	<input checked="" type="radio"/> Dialysis Facility A renal dialysis center; a hospital-based or independent unit to provide dialysis services	<input type="radio"/> Transplant Center A health care facility that has a kidney transplant program
Corporate Organizations	<input type="radio"/> Corporation Large Dialysis Organization that owns, manages, or supports multiple dialysis facilities	
CMS Employees & Contractors	<input type="radio"/> Network Liaison between the federal government and providers of ESRD services	<input type="radio"/> CMS Support Team or contractor that supports the EQRS program and/or application development
	<input type="radio"/> CMS (CMS employees only) The Centers for Medicare & Medicaid Services; administers the EQRS program	
Federal Emergency Groups	<input type="radio"/> Emergency Support Government agencies and contractors that coordinate response to emergency incidents	

Requesting a Role in EQRS

- Select **Application**.

Request Access - Dialysis Facility ×

STEP 1 OF 3

Select application:

Which application do you need access to?

Patient Registry
EQRS Patient and facility management

QIP
Quality Incentive Program

Requesting a Role in EQRS

- Type in your organization name or CMS Certification Number (CCN).

STEP 2 OF 3

Choose your organization:

What is your dialysis center?

* Identify by facility name, CCN, EQRS ID, DBA, NPI, phone/fax number

ABC DIALYSIS

ABC Dialysis

CCN: 123456 EQRS Facility ID: 987654321 Facility NPI: 0123456789

Requesting a Role in EQRS

- Select a role.
 - **Facility Editor**
 - **Facility Viewer**
 - **Facility Administrator**
 - **Facility Care Compare**
 - **Facility Security Official**
- Click **Submit Request**.

STEP 3 of 3

Choose a role:

What role do you need?

<input checked="" type="radio"/> Facility Editor Full access to view and edit all data and forms for their facility	<input type="radio"/> Facility Viewer Can only view data for their facility	<input type="radio"/> Facility Administrator Can only view data for their facility and create reports	<input type="radio"/> Facility Care Compare Viewer Can download Care Compare patient list and preview period reports
<input type="radio"/> Facility Security Official Can manage users and role requests in EQRS for their facility			

Cancel **Submit Request**

Confirmation Email

[EXTERNAL] Account Access Request 2097 submitted successfully

eqrssupport-noreply@hcqis.org

To: Doe, Jane

Hello Jane,

Your access request has been submitted for approval. Your request number is 2097.

Application Name: EQRS

Organization: ABC Dialysis

Role: Facility Editor - 50101

The approval process by the Security Official(s) associated with this request, can take up to 10 days to complete. When a decision has been made, you will be contacted by email.

Note: If you have issues accessing EQRS application please contact the QualityNet Help Desk at [\(866\) 288-8912](tel:8662888912) or email at qnet-support-esrd@cms.hhs.gov for further assistance.

View My Pending Requests

- Click the drop-down arrow.

The screenshot displays the 'Account Management' interface. At the top, there is a blue header with the text 'Account Management'. Below this, there are two tabs: 'My Access' (which is selected) and 'My Profile'. The 'My Access' section contains a sub-header 'My Access' and a description 'View and manage your access to EQRS applications.' To the right of this section is a blue button labeled '+ Request Access'. Below the description, there is a card for 'Patient Registry' with the sub-text 'EQRS Patient and Facility Data Reporting' and a 'View Access >' link. A red rectangular box highlights the 'My Pending Requests (1)' section, which includes a horizontal line and a small drop-down arrow icon in the top right corner. Below the 'My Access' section is the 'My Profile' section, which is divided into 'Profile Information' and 'Edit Profile' sub-sections. The 'Profile Information' sub-section includes fields for 'First Name', 'Last Name', 'Email Address', and 'User Name'. The 'Edit Profile' sub-section includes the text 'Profile edits must be made through HARP.'

Remove a Pending Request

- Click **Remove**.

My Pending Requests (1) ^

Request ID ^ v	User Role	Organization	Organization Type	Application	Request Date	Actions
1902	Facility Editor	ABC Dialysis 123456	Dialysis Facility	Patient Registry	03/03/2025	 Remove

Items per page v 1 – 1 of 1 1 Go to page Go

Remove Pending Requests

- Click **Yes, Remove Role**.

The screenshot displays the 'My Access & Roles' page. At the top, there is a navigation link '< Back to Account Management' and the page title 'My Access & Roles'. Below the title, there are filters for 'User Roles: All', a search bar 'Search organization by name/CCN', 'Organization Type: All', and 'Application: All'. A 'Reset All' link is also present. The main content area shows a table with columns for 'User Role', 'Organization', 'Start Date', 'Last Accessed', and 'Actions'. One role, 'Facility Editor' for 'ABC Dialysis 123456', is listed with a 'Remove' button in the 'Actions' column. A confirmation dialog box is overlaid on the table, asking 'Are you sure?' and 'Do you want to remove this role?'. The dialog has two buttons: 'Cancel' and 'Yes, Remove Role'. The 'Remove' button in the table and the 'Yes, Remove Role' button in the dialog are both highlighted with red boxes.

Application: Patient Registry x

User Role	Organization	Start Date	Last Accessed	Actions
<input type="checkbox"/> Facility Editor	ABC Dialysis 123456	02/03/2025	--	<input type="button" value="Remove"/>

Items per page: 1 (1 - 1 of 1)

Go to page: 1 (Go >)

View Access

- Make sure that you are on the My Access screen.
- Click **View Access**.

The screenshot displays the 'Account Management' interface. At the top, there is a blue header with the text 'Account Management'. Below this, there are two tabs: 'My Access' and 'My Profile'. The 'My Access' tab is selected and highlighted with a red circle. Underneath the tabs, the 'My Access' section is visible, featuring a blue button labeled '+ Request Access'. Below this, there are two main sections: 'Patient Registry' and 'QIP'. The 'Patient Registry' section includes the text 'EQRS Patient and Facility Data Reporting' and a blue button labeled 'View Access >' which is highlighted with a red box. The 'QIP' section includes the text 'Quality Incentive Program' and a blue button labeled 'View Access >'.

My Access & Roles

[← Back to Account Management](#)

My Access & Roles

User Roles: All ▼ Organization Type: All ▼ Application: 1 selected ▼

[Reset All](#)

Application: Patient Registry ×

<input type="checkbox"/>	User Role ↕	Organization	Organization Type	Application	Start Date	Last Accessed	Actions
<input type="checkbox"/>	Facility Care Compare Viewer	ABC Dialysis 123456	Facility	Patient Registry	11/25/2024	11/25/2024	🗑️ Remove
<input type="checkbox"/>	Facility Editor	ABC Dialysis 123456	Facility	Patient Registry	06/05/2024	06/05/2024	🗑️ Remove

Remove Existing Roles

- Click **Remove**.
- Select **Yes, Remove Role**.

The screenshot displays the 'My Access & Roles' page. At the top, there is a navigation bar with a back arrow and the text 'Back to Account Management'. Below this, the page title 'My Access & Roles' is shown. The main content area includes several filters: 'User Roles: All', a search box 'Search organization by name/CCN', 'Organization Type: All', and 'Application: All'. A 'Reset All' link is also present. The current application is 'Patient Registry'. A table lists roles, with one role 'Facility Editor' for 'ABC Dialysis' (123456) highlighted. A confirmation dialog 'Are you sure?' is overlaid on the table, asking 'Do you want to remove this role?' and providing 'Cancel' and 'Yes, Remove Role' options. The 'Remove' button in the table is also highlighted.

User Role	Organization	Start Date	Last Accessed	Actions
<input type="checkbox"/> Facility Editor	ABC Dialysis 123456	02/03/2025	--	<input type="button" value="Remove"/>

Process for Security Official to Remove Existing Users/Roles

- Scroll to User Management section.
- Click **Active User Roles**.

The screenshot displays the 'Account Management' interface. At the top, there are navigation tabs for 'My Access', 'User Management', and 'My Profile'. The 'My Access' section is currently active, showing a '+ Request Access' button and three application cards: 'Patient Registry', 'QIP', and 'Organization Security Group', each with a 'View Access >' link. Below this is a 'My Pending Requests (0)' section. The 'User Management' section is visible below, with a sub-tab for 'Active User Roles' highlighted in red. Under 'Active User Roles', there is a 'Pending Approval' section with search filters for user and organization. A table header is visible with columns: Request ID, Requested By, Email Address, User Role, Application, Organization, Request Date, and Actions. The table content is empty, showing 'No roles found'.

Account Management

My Access User Management My Profile

My Access

View and manage your access to EQRS applications.

[+ Request Access](#)

Patient Registry [View Access >](#)
EQRS Patient and Facility Data Reporting

QIP [View Access >](#)
Quality Incentive Program

Organization Security Group [View Access >](#)

My Pending Requests (0) [v](#)

User Management

Manage users and their roles in the organization(s) you are a designated Security Official.

Pending Approval (0) **Active User Roles**

Pending Approval

Search user (name/username/ID) User Roles: All Search organization by name/CCN Application: All

<input type="checkbox"/>	Request ID	Requested By	Email Address	User Role	Application	Organization	Request Date [^] _v	Actions
No roles found								

Scroll to the user that needs access/role removed. Click Remove in the row of associated with that user.

[My Access](#) [User Management](#) [My Profile](#)

User Management

Manage users and their roles in the organization(s) you are a designated Security Official.

[Pending Approval \(0\)](#) [Active User Roles](#)

Active User Roles

237 Roles (165 Users)

User Roles: All

Application: All

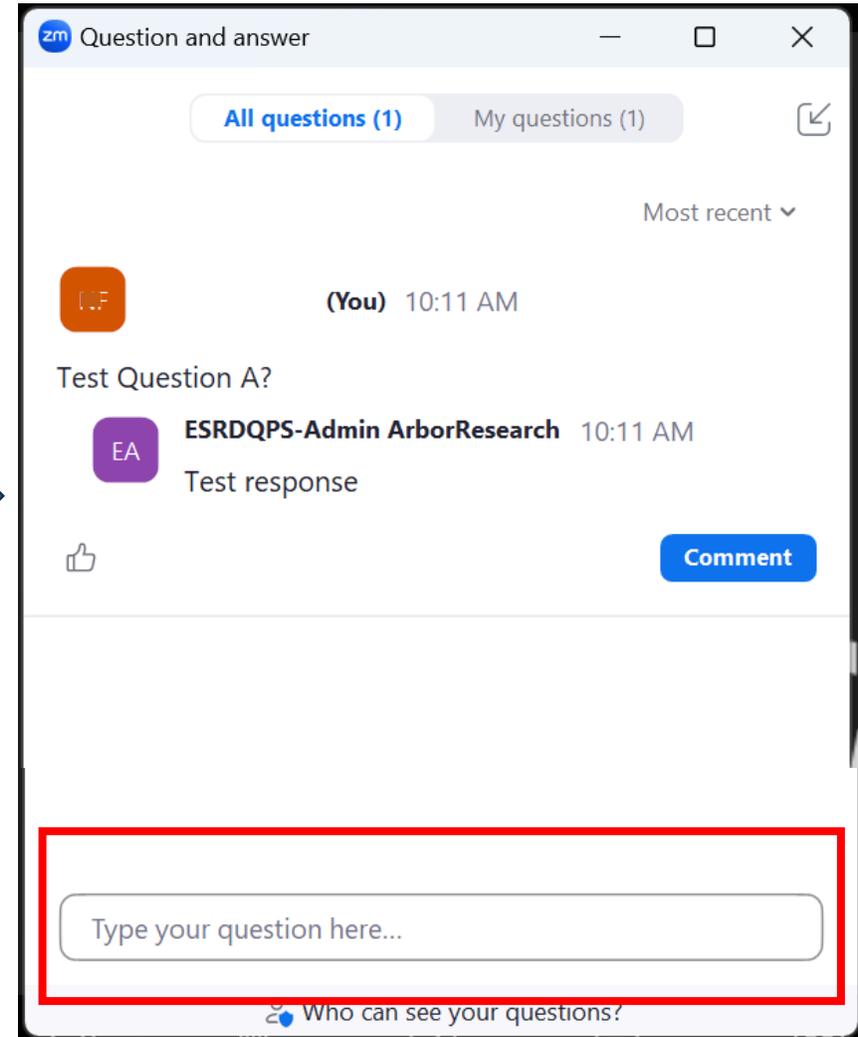
<input type="checkbox"/>	User Role	User	Email Address	Last Log-in	Application	Organization	Approval Date	
<input type="checkbox"/>	Facility Editor	User1 User1 ID: 517	user1@abcdialysis.com	03/20/2025	Patient Registry	ABC Dialysis	04/20/2022 --	<input type="button" value="Remove"/>
<input type="checkbox"/>	Facility Editor	User2 User2 ID: 517	user2@abcdialysis.com	03/20/2025	Patient Registry	ABC Dialysis	04/20/2022 --	<input type="button" value="Remove"/>

Submitting Questions

- Click on Q&A at bottom of your screen to submit a question.



- Type your question in the box in the middle of your screen.



**Please note that some questions may require additional research.
Any unanswered questions can be submitted to
QualityNet Question and Answer Tool .**



Coming Soon

Upcoming Deadlines & Events

- Clinical data submission deadlines
- Clinical Depression screening deadlines
- In-Center Hemodialysis Consumer Assessment of Healthcare Providers & Systems (ICH CAHPS) attestation submission deadline
- National Healthcare Safety Network (NHSN) data submission deadlines

EQRS Clinical Data Submission Deadlines

Data Submission Schedule for 2025 EQRS Clinical Data	
Reporting Month	Data Submission Deadline
February 2025	April 30, 2025, at 11:59 p.m. PT
March 2025	June 2, 2025, at 11:59 p.m. PT
April 2025	June 30, 2025, at 11:59 p.m. PT
May 2025	July 31, 2025, at 11:59 p.m. PT

Note: For additional information on the ESRD QIP measures, refer to the [CY 2025 Technical Measure Specifications](#).

EQRS Clinical Depression Screening and Follow-Up Submission Deadline

EQRS Submission Schedule for 2025 Clinical Depression Screening and Follow-Up Assessments

Assessment Period	Data Submission Deadline
January 1 – December 31, 2025	March 2, 2026, at 11:59 p.m. PT

Note: For additional information on the Clinical Depression Screening and Follow-Up measure, refer to the [CY 2025 Technical Measure Specifications](#).

ICH CAHPS Attestation Submission Deadline

EQRS Submission Schedule for 2025 In-Center Hemodialysis Consumer Assessment of Healthcare Providers and Systems (ICH CAHPS) Attestation

Attestation Year	Data Submission Deadline
January 1 – December 31, 2025	March 2, 2026, at 11:59 p.m. PT

Note: For additional information on the ICH CAHPS Survey measure, refer to the [CY 2025 Technical Measure Specifications](#).

NHSN ESRD Data Submission 2025 Deadlines

Data Submission Schedule for 2025 NHSN ESRD Data: Bloodstream Infections and COVID-19 Vaccination Coverage Among Healthcare Personnel

Quarter	2025 Reporting Months	Data Submission Deadline
1	January – March	June 30, 2025, at 11:59 p.m. PT
2	April – June	September 30, 2025, at 11:59 p.m. PT
3	July – September	December 31, 2025, at 11:59 p.m. PT
4	October – December	March 31, 2026, at 11:59 p.m. PT

Facilities must submit NHSN data by the established deadlines. Not meeting the required reporting deadlines puts your facility at risk for an ESRD QIP payment reduction.

Note: For additional information on the NHSN measures, refer to the [CY 2025 Technical Measure Specifications](#).

Submitting Additional Questions

For additional help, contact:

- **QualityNet Help Desk**

- **Email:**

- qnetsupport-esrd@cms.hhs.gov

- **Online Ticket submission:**

- https://cmsqualitysupport.servicenowservices.com/ccsq_support_central

- **Phone**

- [1-\(866\)-288-8912](tel:1-866-288-8912)

CCSQ Idea Portal

- Please share your ideas/thoughts on improving EQRS using the following link:

https://cmsqualitysupport.servicenowservices.com/ccsq_support_central?id=idea_program_selection

Post-Event Evaluation

Please complete a short post-event evaluation by clicking on the link in the Chat box. Your feedback will help improve future events.

Thank you for attending the April 2025 EQRS Stakeholder Meeting

Recordings and slides from all ESRD QIP and EQRS events are posted after the events at: <https://mycrownweb.org/events/>